Kenton County Public Library: Learning through Change

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Where are we?

The short answer…

The long answer…
The Long and Winding Road…

Need comes bottom-up from employee and/or customer base.

Support and commitment top-down from management.
Where Learning Takes Place

- Individual
- Group
- Organisation
Training vs. Learning

- Formal
- Concrete
- Skills-based
- Hands-on
- Process

- Informal
- Fluid
- Theory
- Intellectual
- Application
Feeling the pull

Wireless

Newer, faster, better computers

Portable storage: flash drive, CDs

Satellite connectivity

Work offsite

KCPL

Mobile collections

Downloadable books

Different and changing audio formats

Continuing education for public and staff

Print on demand
Where does it end?

shrinkin budgets

public demands

circulation concerns
Who are we?

- Busiest library in the state – Erlanger Branch
- Top Ten in Kentucky
- Hennen’s American Public Library Rating Index
- Kentucky Public Library Standards Rating
- Public opinion surveys rate high
- Best Kentucky History and Genealogy Collection in the Commonwealth, second only to KDLA
One System – Four Branches

Covington

Erlanger

Independence

Virtual Library
A Great Place to Work!

- Growth – Learning opportunities
- Future – Career development
- Have fun along the way!
Learning Opportunities

- Tuition Reimbursement
- Certification Program
- Workshops
Bon Voyage…

Not the end, but a continuing path of discovery.