08:00 – 08:30
Registration

08:30 – 09:00
Introduction to Knowledge Management
Michael Koenig (Palmer School of Library and Information Science, Long Island University, USA)

09:00 – 09:30
Principles of knowledge sharing in a learning environment
Dirk Roux (CSIR, South Africa)

09:30 – 10:00
Role and responsibilities of librarians in the establishment and maintenance of a KM programme
Retha Snyman (University of Pretoria, South Africa)

10:00 – 10:40
Case studies of successful KM initiatives
Marina Hiscock (Multichoice, South Africa)
Madeleine van Heerden (CSIR, South Africa)

10:40 – 11:00: Tea/Coffee

11:00 – 12:00
Case studies (continued)
Magdy Nagi (Bibliotheca Alexandrina, Egypt)
Followed by open discussion with input from the floor

12:00 – 12:40
KM tips, tools and techniques
• Information and knowledge audits and knowledge maps
  Nisha Sewdass, University of Pretoria, South Africa

12:40 – 13:30: Lunch

13:30 – 15:30
KM tips, tools and techniques (continued)
• Capturing knowledge in institutional repositories
  Heila Pienaar (University of Pretoria, South Africa) and Martie van Deventer (CSIR, South Africa)
• Capturing knowledge using multimedia
  Steve Sandrock (Minerva Consulting, South Africa)
• Communities of practice (CoP)
  Judi Sandrock (AngloAmerican Corporation, South Africa)

15:30 – 15:50: Coffee/Tea

15:50 – 16:30
KM tips, tools and techniques (continued)
• Information and knowledge strategy
  Roy Page-Shipp (independent consultant)

16:30 – 17:10
Knowledge dissemination: determining your impact
Sibongile Pefile (CSIR, South Africa)

17:10 – 17:30
• Bringing it all together
• Summary / reflection and closing
  Stephen Abram (SirsiDynix, USA)

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