

IFLA EXPRESS



WORLD LIBRARY AND INFORMATION CONGRESS ▶ 73rd IFLA General Conference and Council ▶ South Africa, 19–23 August 2007

INTRODUCTION

This is the first issue of IFLA Express 2007. IFLA Express is a free conference newsletter serving two purposes. Firstly, IFLA Express contains any essential information that you may need as a participant in order to get the maximum benefit from the conference. It includes programme details such as sessions, plenary speakers and satellite meetings, but also changes in

programme, voting details and other relevant information. Secondly, we intend to provide short background articles on subjects of interest to delegates. The second issue of IFLA Express will be published in May/June 2007, another five issues will appear each morning of the conference starting on 19 August and a last issue summarising the conference. •



LIBRARIES FOR THE FUTURE Progress, Development & Partnerships Alex Byrne, IFLA President

Welcome to the World Library and Information Congress 2007 in the sparkling, multicultural city of Durban, South Africa!

It is wonderful to be in this country and region which has been so important in the development of the world. Carbon dating of art in the Drakensberg caves indicates that people first came here from the north some 100,000 years ago. They were followed by the great Zulu nation and later the colonisers and other settlers, starting with Vasco da Gama in 1497, 510 years ago this year. That varied history gave Durban its special character and cuisine, both of which we will enjoy during the Congress week.

But Durban is much more than a spectacular city with a fascinating cultural history. It is important in the history of non violent resistance because it was here that Gandhi first became active. It was also most important in the struggle against apartheid and the creation of the modern South Africa with its commitment to progress and development for all its peoples and partnership among them and with others.

Durban and South Africa are thus most appropriate hosts for the 2007 World Library and Information Congress. In IFLA's 80th Anniversary year, we come together from around the world to discuss important issues for the library and information profession and for the developing global information society. We do so in a spirit of partnership: with our colleagues from other countries and other areas of professional activity, with colleagues in related professions, and with the communities we serve and their governments.

That multidimensional spirit of partnership has been the theme for my Presidency of IFLA. I know that it will pervade and guide our work during this World Library and Information Congress as we focus on the issues which are fundamental to achieving progress and development in our profession and to benefit the peoples of the world.

I welcome all to the World Library and Information Congress in Durban, Republic of South Africa, and thank both the National Committee and the Library and Information Association of South Africa for your warm welcome. We will enjoy stimulating professional dialogue, intriguing cultural experiences and friendly interaction with colleagues from here and across the world. •

WELCOME TO SOUTH AFRICA from Dr Z. Pallo Jordan, Minister of Arts and Culture



It gives me great pleasure to welcome "the world of libraries", that is, the World Library and Information Congress (WLIC): 73rd International Federation of Library Associations and Institutions (IFLA) General Conference to South Africa.

I would also like to take this opportunity to congratulate LIASA, the national professional body for library and information workers in South Africa, on winning the bid to host this prestigious event in Durban this year.

As the South African government we have recognised the valuable role that libraries play in the knowledge economy, promoting lifelong learning and nurturing social cohesion. The Bill of Rights in our Constitution enshrines everyone's right to access to information. The Promotion of Access to Information Act, passed by our Parliament, further entrenched this right in legislation. In our collective national effort to stimulate socio-economic development and to sustain human rights, the sharing of information is indispensable.

It is my firm belief that information and access thereto through libraries and other means, will continue to play a vital role in furthering democratisation and in promoting human rights and human development in South Africa. Democracy is reliant on an informed public. Giving citizens access to all the information necessary to make informed decisions enriches and enhances democracy. It is as necessary for young learners as it is for mature adults. The concept of lifelong learning would be unattainable without libraries.

In this era, variously dubbed the information age, the challenges we face in South Africa also exist within the global context of the development of electronic information technology and the Internet. Across the world librarians and archivists are debating how this profound revolution is transforming their professions. One of the biggest challenges is the preservation of information in the electronic environment. This complex issue, as you know, affects intellectual property, copyright, legal deposit, archival, and other national issues. Our national institutions, including the National Library of South Africa, Blindlib, the National Council for Library and Information Services, and the Legal Deposit Committee play a vital role in providing the policy for handling these matters of national importance. ▶ page 6

During the congress the IFLA Staff will be at your service to provide you with a wide range of information about the work of IFLA, joining IFLA and becoming actively involved. This is an excellent opportunity to get answers to all your questions. IFLA staff will be available at the IFLA secretariat or at the IFLA exhibition booth.

Website

IFLA has its own website www.ifla.org which is the first point of easy access also for conference matters, you can find the Durban logo on the main page and clicking on that will link you to information on registration, hotels, tours, library visits, exhibition etc. as well as online registration forms and the programme outline. We are hoping to have the Conference

Programme available online in April.

Submitting Conference papers

The conference programme consists of a multitude of open sessions which are organised by different professional groups (Sections, Core Activities, Discussion Groups). Please note that all papers have to be submitted to one of these groups. However, please also note that most of the programme has been established already. All papers approved for presentation at the conference must be registered and coded at IFLA Headquarters. Only those papers received by IFLA no later than 1 June 2007 will be available to conference participants. Individuals invited to speak at the World Library and Information Congress do not receive any funding. Attending is at their own expense.

Satellite Meetings in conjunction to the World Library and Information Congress 2007

1. IT and Research in African University Libraries

17 August
UNIVERSITY OF
KWAZULU-NATAL,
Durban

Contact: Makerere: • universitylibrarian@mulib.mak.ug
• mmusoke@med.mak.ac.ug
• alisonk@med.mak.ac.ug
Durban: • Buchanan@ukzn.ac.za

Sponsor: Academic and Research Libraries Section
Co-sponsors: Makerere (Uganda) University Library and collaborative partners

2. Library Frontiers: Disasters, Emergency Preparedness and Emerging Diseases

18 August
Durban

Contact: Paivi Pekkarinen • paivi.pekkarinen@helsinki.fi

Sponsor: Health and Biosciences Libraries Section
Co-sponsors: Association of Health Information and Libraries in Africa (AHILA)

3. Innovative multicultural library services for all, with special reference to literacy, learning and linguistic diversity

15 - 17 August
Pretoria

Contact: A.J. Swanepoel:
• SwanepoelAJ@tut.ac.za
Ann Katrin Ursberg:
• ann.katrin.ursberg@kommun.alvesta.se

Website: <https://lib.tut.ac.za/ifla/>

Sponsor: Library Services to Multicultural Populations Section in cooperation with the Reading Section and the Libraries for Children and Young Adults Section.
Co-sponsors: CSX Customer Services <http://www.csx.co.za>

4. Best practices of Lessons Learned

17 August
Library, Durban
Campus,
UNIVERSITY OF
KWAZULU-NATAL

Contact: Theo Bothma: • tbothma@up.ac.za

Sponsor: Knowledge Management Section

5. Handling Serials and Other Continuing Resources

15-16 August

Contact:

Sponsor: Serials and Other Continuing Resources Section

6. Mold, Pests and Dust: Preservation Policies and Management

1-2 days prior
to General
Conference,
Durban

Contact: Johann Maree: • jmaree@hiddingh.uct.ac.za

Sponsor: Preservation and Conservation Section
Co-sponsors: PAC Core Activity
Rare Books and Manuscripts Section
Newspapers Section

7. 7th Northumbria International Conference on Performance Measurements in Libraries and Information Services: Quality assurance and outcomes assessment in libraries and information services

13-16 August
SPIER HOTEL AND
CONFERENCE
CENTRE, near
Cape Town
international
airport:
www.spier.co.za

Contact: Karin de Jager: • kdejager@ched.uct.ac.za

Website: www.lib.sun.ac.za/Northumbria7/Index.htm

Sponsor: Statistics and Evaluation Section

Co-sponsors: University of Cape Town
University of Stellenbosch
the Northumbria Conference

8. Managing technologies and library automated systems in developing countries: open source VS commercial options

14-16 August
UNIVERSITÉ CHEIKH
ANTA DIOP,
Dakar, Senegal

Contact: Réjean Savard: • rejean.savard@umontreal.ca
(Meeting)
Henri Sène: • hsene@ucad.sn
(Venue)

Sponsor: Management and Marketing Section

Co-sponsors: Information Technology Section,
Africa Section, Université Cheikh Anta
Diop, Dakar

9. Continuing Professional Development: Pathways to Leadership in the Library & Information World (7th IFLA World conference on continuing professional development and workplace learning for the information professions)

14-16 August
Johannesburg

Contact: Jana Varleys: • varlejs@scils.rutgers.edu
Ujala Satgoor: • ujala.satgoor@up.ac.za

Sponsor: Continuing Professional Development
and Workplace Learning Section

Co-sponsors: Webjunction, possibly Emerald

10. African Libraries for the Future

2 days prior to the General Conference, Durban

11. Developing the Library into a Learning Centre

Dates to be
decided,
Gaborone,
Botswana

Contact: Viggo Pedersen:
• viggo.b.pedersen@ub.ntnu.no

Sponsor: Information Literacy Section

Co-sponsors: University of Botswana Library Services

12. Libraries in the Struggle against Corruption

16-17 August
GOETHE INSTITUTE
Johannesburg
South Africa:
www.goethe.de
/johannesburg

Contact: For registration: Alexandra de Fortier:
• alexdf@mweb.co.za
For paper proposals: Paul Sturges:
• r.p.sturges@lboro.ac.uk

Sponsor: FAIFE Core Activity
www.ifla.org/faife/index.htm

Co-sponsors: Goethe Institut Johannesburg and
LIASA FAIFE

13. Library Service for print disabled people: a tool for literacy

14-15 August
LJB Institute,
Grahamstown,
South Africa

Contact: Beatrice Christensen Sköld:
• bea.christensen@tpb.se

Sponsor: Libraries for the Blind Section

14. Parliamentary Libraries and Research Services of the Future of Partnerships for Change

Pre-conference
2/3 days,
Parliament
Cape Town
South Africa

Contact:

Sponsor: Libraries and Research Services for
Parliaments Section

Co-sponsors: Library and Information Unit,
Cape Town Parliament of South Africa

The general theme of the conference is *Libraries for the future: Progress, Development and Partnerships*. Below you can find an overview of the sessions that are planned to be held during the conference in August. (Note: at this stage programmes may still change slightly.)

COPYRIGHT AND OTHER LEGAL MATTERS

Intellectual Property Issues in Africa

COPYRIGHT AND OTHER LEGAL MATTERS

Traditional Knowledge

FAIFE WITH HEALTH AND BIOSCIENCES LIBRARIES

Access to HIV/AIDS Information in Africa and Intellectual Property Issues

IFLA-CDNL ALLIANCE FOR BIBLIOGRAPHIC STANDARDS (ICABS)

Libraries contributing to web 2.0

(With papers on authority data, user interaction, cooperation with partners outside the library community etc.)

PRESERVATION AND CONSERVATION

Preservation of audiovisual and oral tradition archives (with a focus on African studies)

UNIMARC

UNIMARC in the new information organisation environment

QUALITY ISSUES DISCUSSION GROUP

Quality Issues in libraries

NEW PROFESSIONALS DISCUSSION GROUP

Developing new professional for the future

AGRICULTURAL LIBRARIES DISCUSSION GROUP

Impact of globalisation on small farmers worldwide: implications on information transfer

LIS EDUCATION IN DEVELOPING COUNTRIES DISCUSSION GROUP

Quality assurance and LIS education in developing countries

ACCESS TO INFORMATION NETWORK – AFRICA (ATINA) DISCUSSION GROUP

Libraries for a democratic continent: networking for public access to Government information and information about governments in Africa

WOMEN, INFORMATION AND LIBRARIES DISCUSSION GROUP

Theme to be decided

E-LEARNING DISCUSSION GROUP

Theme to be decided

NATIONAL LIBRARIES

The future of national libraries: convergence and partnerships

NATIONAL LIBRARIES WITH BIBLIOGRAPHY AND CLASSIFICATION AND INDEXING

Guidelines for electronic national bibliographies in the digital era: partnering to enhance bibliographic control for ease of sharing of bibliographic data worldwide.

NATIONAL LIBRARIES WITH ICABS AND INFORMATION TECHNOLOGY

National libraries and resource discovery strategies – local, national and global

ACADEMIC AND RESEARCH LIBRARIES WITH INFORMATION LITERACY

Conduits for transformation: incorporating multimodal Instruction and Learning into information literacy

ACADEMIC AND RESEARCH LIBRARIES WITH MANAGEMENT AND MARKETING

Libraries in the spotlight: promotion and marketing strategies

ACADEMIC AND RESEARCH LIBRARIES

Mentors available! Need advice? Ask an experienced librarian

LIBRARY AND RESEARCH SERVICES FOR PARLIAMENTS

Partnering to Build and Grow Parliamentary Libraries and Research Services: Best Practices for Success

GOVERNMENT LIBRARIES

Government libraries: approaches to multi-lingual collections and services

SOCIAL SCIENCE LIBRARIES

Evidence based practice in social science libraries: using research and empirical data to improve service

GEOGRAPHY AND MAP LIBRARIES

Mapping the African continent

SCIENCE AND TECHNOLOGIES LIBRARIES

Changing trends in higher education and its impact on the delivery of science and technology information

HEALTH AND BIOSCIENCES LIBRARIES

Open Access: a panacea for developing countries

ART LIBRARIES

Developing and documenting contemporary indigenous and minority culture

GENEALOGY AND LOCAL HISTORY WITH AUDIOVISUAL AND MULTIMEDIA

Stories without writing: local and family history beyond the written word

GENEALOGY AND LOCAL HISTORY WITH AUDIOVISUAL AND MULTIMEDIA

Study tour to: Durban Archives Depot (re oral history programme etc.) and Killy Campell Africana Library

LAW LIBRARIES

- 1) The right to know
- 2) A South African legal topic (possibly reconciliation issues)

LAW LIBRARIES

Study Tour

DIVISION OF LIBRARIES SERVING THE GENERAL PUBLIC

Social inclusion: how can public libraries embrace the challenge of reaching out to serve all people in their community?

LIBRARIES FOR CHILDREN AND YOUNG ADULTS

International Children's Digital Library – bringing books close to children ICDL celebrates the 5th anniversary in Durban. The Children's Section is an international advisory partner of the ICDL. After a presentation of the Children's Digital Library a few short presentations will be done about usage, 'How to get your favourite in the ICDL' and 'How 'ICDL is used in public and school libraries. The presentations will be enriched by the exhibition of the front pages of different books in different languages.



LIBRARIES FOR THE BLIND WITH LIBRARIES FOR CHILDREN AND YOUNG ADULTS

Best practice in library services for print-disabled children

LIBRARY SERVICES TO MULTICULTURAL POPULATIONS WITH LIBRARIES FOR CHILDREN AND YOUNG ADULTS

Multilingual Library Services to Multilingual Families

LIBRARY SERVICES TO MULTICULTURAL POPULATIONS

Presentation of the Multicultural Library Manifesto

DIVISION OF BIBLIOGRAPHIC CONTROL

Bibliographic control: focus on Africa

BIBLIOGRAPHY

National bibliographies – the African landscape: partnering to enhance national bibliographies in Africa

CATALOGUING

Cataloguing Partnerships: principles, standards and projects

CLASSIFICATION AND INDEXING

Partners for subject access to bring libraries and users together

KNOWLEDGE MANAGEMENT

Using knowledge management to facilitate information transfers in our multicultural world

ACQUISITION AND COLLECTION DEVELOPMENT

Collection description models – next generation initiatives

DOCUMENT DELIVERY AND RESOURCE SHARING

Using technology to improve interlending and resource sharing services

SERIALS AND OTHER CONTINUING RESOURCES

Theme to be decided

NEWSPAPERS

African Newspapers: Access and Technology

GOVERNMENT INFORMATION AND OFFICIAL PUBLICATIONS

Government and science: progress, development and partnerships for libraries of the future

GOVERNMENT LIBRARIES WITH GOVERNMENT INFORMATION AND OFFICIAL PUBLICATIONS AND LIBRARY AND RESEARCH SERVICES FOR PARLIAMENTS

Guidelines for libraries of government departments: a hearing on the draft guidelines

REFERENCE AND INFORMATION SERVICES

Getting and keeping ahead: educating for reference and information services for the future

Preservation and Conservation with Rare Books and Manuscripts
Preservation in African collections: perspectives and case studies

LIBRARY BUILDINGS AND EQUIPMENT

Toolkits for successful library design: guidelines and case studies

INFORMATION TECHNOLOGY

User driven library services: how technological solutions enable libraries to let users decide on the services they want; library services organised as the users want them.

STATISTICS AND EVALUATION

Developing a new assessment model for the new millennium: is the South-African experience extensible?

STATISTICS AND EVALUATION

Special libraries need special measures

MANAGEMENT AND MARKETING WITH METROPOLITAN LIBRARIES

Libraries – crucial institutions in a complex society

MANAGEMENT OF LIBRARY ASSOCIATIONS WITH CONTINUING PROFESSIONAL DEVELOPMENT AND WORKPLACE LEARNING

Library Association Leadership Development

DIVISION OF EDUCATION AND RESEARCH

The internet, libraries and the changing information behaviour: perspectives for research and education

EDUCATION AND TRAINING

Collaboration among Library and Information Science schools in Africa

LIBRARY THEORY AND RESEARCH

LIS research and publishing: the African LIS researcher's story

LIBRARY HISTORY

The history of libraries and librarianship in Sub-Saharan Africa

READING WITH PUBLIC LIBRARIES AND SCHOOL LIBRARIES AND RESOURCE CENTRES

Libraries in good health: Resources and practices designed to support community development and outreach in health related issues

INFORMATION LITERACY

Visibility for Information Literacy Work: The International IFLA/ UNESCO Information Literacy Resources Directory and the Information Literacy International State of the Art

DIVISION OF REGIONAL ACTIVITIES WITH ALP

Libraries at the forefront of grassroots development

DIVISION OF REGIONAL ACTIVITIES WITH EDUCATION AND TRAINING

Advancing LIS education in Developing Countries: views from LIS educators and practitioners

AFRICA

Looking into the future: models of African libraries in the 21st century and beyond

ASIA AND OCEANIA

Information providers coping with disaster in Asia and Oceania

LATIN AMERICA AND THE CARIBBEAN

Building digital libraries in Latin America and the Caribbean; the state of art.

IFLA HEADQUARTERS – SJOERD KOOPMAN

Launch of new IFLA Publications

BILL AND MELINDA GATES FOUNDATION

The Bill & Melinda Gates Foundation is committed to supporting public access to information through no-cost computer and Internet usage in public libraries. The Access to Learning Award is the foundation's way of recognising innovative and successful initiatives that connect people to the information that they require in a timely and effective manner. The Award is now in its eighth year of presentation and the collective work of the recipients provides an enormous wealth of experience and creative ideas. The 73rd session of IFLA focuses on "progress, development and partnerships". We believe that previous recipients of the Award represent and have much to contribute to the wide IFLA community in all three areas.



Funding for African participants to Durban

It is our pleasure to announce that we have found the resources to make available some funding for participation in the next IFLA World Library and Information Congress to be held in Durban, South Africa.

There will be 2 different types:

- registration fee only
- registration fee and an allowance (€300) for board and lodging.

This grant will not cover travel expenses!

These contributions are available to delegates from the following countries: Angola, Botswana, Burundi, Congo Republic, Democratic Republic of Congo, Djibouti, Eritrea, Ethiopia, Kenya, Lesotho, Malawi, Madagascar, Mauritius, Mozambique, Namibia, Rwanda, Seychelles, Somalia, South Africa, Sudan, Swaziland, Tanzania, Uganda, Zambia and Zimbabwe.

Delegates applying for a grant will have to:

- be a member of their National Library Association, proof of that is required
- send a committed letter of application and a well presented CV
- provide proof of their professional background and experience: level of education, positions held and professional experience in general
- make their choice for one of the types of funding (a or b)
- declare that they are able to fund any other costs not covered by the grant allocated to them
- write a report on their attendance after the conference.

Information on several other grants are available or will be announced as they become available on Iflanet: www.ifla.org

Selection

- Priority will be given to younger professionals with a minimum of 5 years of experience in the field of libraries.
- Priority will also be given to members of Standing Committees of IFLA Sections and persons invited to give a paper at one of the conference sessions. Please state this clearly in the application.

Application

Applications, including the application form are available from the IFLA web-site: **Word version:**

<http://www.ifla.org/IV/ifla73/contributions2007-form-en.doc>

PDF version:

<http://www.ifla.org/IV/ifla73/contributions2007-form-en.pdf>

- Professional curriculum vitae and information on present occupation should be submitted as soon as possible and should be received by the LIASA Office not later than **30 March 2007**.

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LIASA National Office

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E-mail: manager@liasa.org.za (PDF versions acceptable)

Fax: +27 12 337-6108

Announcement

The LIASA Interest Group for Bibliographic Standards (IGBIS) will be presenting a post WLIC 2007 Seminar on 24 August 2007 which will feature well known international speakers, Joan Mitchell and Barbara Tillet. The topics to be covered will be Resource description and access (RDA), Functional requirements for bibliographic records (FRBR) and Dewey Decimal Classification.

Further details will be available soon.

Keep this date in mind when planning your attendance at WLIC 2007.

LIASA IGBIS National Committee

► from page 1

Library and Information Services are at the core of the information revolution. South African society, including the LIS sector, is being transformed in a concerted effort to eliminate past injustices and inequities. The LIS sector, especially public and community libraries, are facing a huge increase in the demand for their services. I am happy to say that our government is addressing these challenges to promote democracy and the socio-economic development of our country.

I believe the opportunity to host this WLIC/IFLA Conference will endorse LIASA's position as one of the leading library

professional associations in Africa. This should impact on the profession nationally as well as on the African continent.

I am confident WLIC/IFLA 2007 will strengthen library development in the region and the rest of the continent. Take this opportunity to make governments, business, commerce and industry sectors aware of the role that libraries can play in the development, growth and wealth of this continent and the rest of the world.

I wish you fruitful deliberations.

Z. Pallo Jordan
Minister of Arts and Culture

IFLA Conference Information



Hotels/Accommodation

The conference secretariat has a large number of accommodation options available on the booking section of the conference website. There are hotels for all budgets still available. If you would like to book through the conference secretariat please visit www.ifla.org and view the conference page where you will find further information.

If you have contacted any of the conference hotels directly and have been told that they are fully booked please do not hesitate to contact the conference secretariat wlic2007reg@congreg.com as we may still have rooms available within our allocation at this hotel.

Library Visits

There are a selection of library visits available during WLIC 2007, please visit the conference website www.ifla.org for further information. Please note that places for the library visits are limited so book early to avoid disappointment.

Tour Programme

During WLIC 2007 there is a comprehensive list of optional tours available. If you would like to book a conference tour for yourself and/or your accompanying guest please see the conference website www.ifla.org for further information and booking.

Airport Shuttle

A conference airport bus shuttle will be arranged between Durban Airport and the official conference hotels on the main arrival and departure days. Delegates will be able to pre book and pay for this service in advance. A voucher will then be issued for presentation to the driver. Further details will be posted on the IFLA website www.ifla.org as soon as these have been finalised.



Important addresses and deadlines

Conference Secretariat

Concorde Services Ltd / Congrex UK
4b, 50 Speirs Wharf
Port Dundas
Glasgow, G4 9TH
UK
Phone: +44 (0)141 331 0123
Fax: +44 (0) 207 117 4561
Email: wlic2007@congreg.com

IFLA Headquarters

P.O. Box 95312
2509 CH The Hague (The Netherlands)
Phone: +31 70 314 0884
Fax: +31 70 383 4827

National Committee WLIC 2007 Durban

Library and Information Association of South Africa
(LIASA)
P.O. Box 3668
Durban 4000
South Africa

Important Deadlines

15 May 2007	Guaranteed hotel booking
15 May 2007	Early registration fee deadline
1 June 2007	Refund deadline for cancelled/altered registration
1 August 2007	Pre-registration closed

Africa's leading conference destination Durban is a vibrant city. Where a blend of local cultures – African, Asian and European – is reflected in a of architectural styles, a melting pot of traditions and colourful cuisine.

Its privileged location on the Eastern seaboard makes it South Africa's only destination offering warm winters and tropical summers – 320 sunny days a year. It is an obvious

choice for conference planners, tourists and sports enthusiasts, because this is the city that sizzles and where the sun never sets.

Conveniently situated and highly accessible, Durban is less than an hour's flying time from Johannesburg and once you arrive, everything you need is within easy reach.

For more information, visit: <http://durban.kzn.org.za/durban>

GENERAL INFORMATION

BANKS

South African Banks can accommodate all international transactions and are open Monday to Friday 09:00 to 15:30, Saturdays 08:30 to 13:00. Automatic Teller machines (ATM) are available in most towns and cities and offer a 24-hour service.

Traveller's Cheques and foreign currency notes of all major currencies can be exchanged at any commercial bank. American Express offices and most hotels have exchange facilities for guests.

CLIMATE

The average minimum and maximum temperatures and rainfall figures for this area in August: Minimum (13°C); Maximum (23°C); Rainfall (58mm).

CREDIT CARDS

Most major credit cards are accepted, as well as traveller's cheques in major currencies.

CURRENCY

South African currency works on the decimal system with the one Rand equalling 100 cents. Denominations of Rand notes: R200, R100, R50, R20, R10 - Denominations of Coins R5, R2, R1, 50c, 20c, 10c, 5c. The exchange rate varies.

ELECTRICITY

The electricity supply is 220/230 volts, AC 50Hz. US made appliances may need a transformer. Most delegates will need to bring an adaptor!

FOOD

The cuisine is as varied from fast food outlets and roadside vendors offering everything – including the bunny chow - a half loaf of bread crammed with curry - through sushibars, pavement cafes, friendly pubs to the traditional South African "braai" or barbeque.

IMMUNISATION

No international Immunisation is needed when entering South Africa. The only inoculation requirement is a yellow fever vaccination certificate from travellers entering South Africa within 6 days of leaving an infected area.(see Visa information). Some areas in Zululand are subject to malaria. Before entering these areas, persons are advised to consult a doctor or pharmacist to obtain necessary medication.

LANGUAGE

There are 11 Languages in South Africa: English, Zulu, Xhosa, Afrikaans, Ndebele, Swazi, Northern Sotho, Southern Sotho, Tsonga, Tswana, and Venda. English is South Africa's language of business and is widely spoken

throughout the country; therefore English speaking visitors will have no problems.

SAFETY

Although Durban is not a metropolitan like some of the other cities where the IFLA/WLIC has been held, delegates are advised to take the usual safety precautions.

On the street

- Do not publicise your valuables, e.g. camera, jewellery, etc.
- Use credit cards or if not possible, please carry small amounts of cash.
- At night, avoid isolated dark places.
- If you need any information, a policeman or officer will be glad to assist you.
- If you need a taxi, your hotel or the nearest tourism information office can recommend a reliable service.
- It is advisable, when going for a walk, to walk in groups of more than two persons.
- Do not wear your delegate badge on your person when leaving the congress venue.

Visiting sites in rural areas

- Establish how to observe the cultural protocol of that area.
- Visit traditional areas via recognised tourism transport.
- Use registered, qualified tour guides.

Accommodation

- Just like anywhere else in the world, please do not leave your luggage unattended.
- Store valuables in the safety deposit box at reception.
- Keep your room locked, whether you're in or out.
- If someone knocks, check who it is before opening the door.

At the airport

- Always keep your bags where you can see them.
- If you feel uncomfortable with people around you, please go to the nearest security offices.

SHOPPING

A combination of first world sophistication and Africa's entrepreneurial spirit, visitors can purchase African crafts, including unique Zulu beadwork; encounter Africa's market traders and traditional healers; or visit the Victoria Street Market, an Asian emporium offering the largest collection of spices, silks and brassware outside of India.

TIPS

Not all waiters in restaurants and bars get wages and therefore depend on a tip. A 10% tip is expected if you are satisfied with the service.

TRANSPORTATION: HOW TO GET TO DURBAN

The International Airport receives flights from various international and national destinations. Intercity coaches and trains are reasonably priced and depart daily for various destinations.

There's an airport departure tax which is usually included in the ticket price.

VISAS

The following information was received from the Department of Home Affairs in January 2007.

The department will authorise South African Missions abroad to issue visas to participants attending the (Conference), provided they are in possession of an invitation letter and provided further that they are not prohibited or undesirable in terms of the Immigration Act, 2002.

To gain admission to South Africa, it is necessary to be in possession of visas obtainable from South African Missions abroad, if the persons concerned are citizens of countries subject to visa control, as well as valid passports; i.e. passports must be valid for at least 30 days beyond the intended date of departure from the RSA, and should contain at least one unused visa page when presenting the passport for purposes of endorsing a visa or permit.

Immunisation for yellow fever is an entry requirement if the journey starts or entails passing through a yellow fever belt of Africa or South America. According to the list compiled by the World Health Organisation the following countries fall within the belt: AFRICA - Angola, Burundi, Benin, Burkino Faso, Cameroon, Central African Republic, Chad, Congo, Equatorial Guinea, Ethiopia, Gambia, Gabon, Guinea, Guinea-Bissau, Ghana, Ivory Coast, Kenya, Liberia, Mali, Niger, Nigeria, Sao Tome and Principe, Senegal, Sierra Leone, Somalia, Sudan, Rwanda, Tanzania, Togo, Uganda, Zaire. SOUTH AMERICA – Bolivia, Brazil, Colombia, Ecuador, French Guyana, Guyana, Panama, Peru, Surinam, Venezuela.

A list of countries that need a visa and an application form can be found on: <http://www.home-affairs.gov.za>, keyword: visum.

For a letter of invitation, we refer you to the conference website: <http://www.ifla.org/IV/ifla73/index.htm>

