EVERYONE ON BOARD: IFLA WEIGHS THE ANCHOR AND SAILS UNDER THE FLAG OF DIVERSITY

“As delegates, you bring to this conference your cultural background, professional practice and special expertise which you will share during the next five days through the many sessions and activities. The main characteristic of this conference is diversity. The current globalization process is irreversible and extends beyond all borders. We all hope that it takes place in a climate of dignity and respect. Full recognition of diversity is the key to helping us navigate the path to global understanding. This is what the theme proposed by the national committee is all about.”

“I salute the library professionals who spread the virus of reading, knowledge and culture.”
- Marguerite Blais, Quebec Minister responsible for Seniors

“The library is a vital space to all possibilities, all dreams and all hopes.”
- Her Excellency the Right Honourable Michaëlle Jean, Governor General of Canada
This year, a number of willing volunteers are acting as roving reporters for IFLA Express, asking delegates for their first impressions and reactions to some of the sessions. Here is the first batch of reports from our intrepid team of reporters . . .

Who’s here . . . or, let’s get acquainted!

“It’s exciting to be in Quebec City during the time of the 400th anniversary. This is a fascinating city, Europe in North America. I was a French major in college and am seeing what I can remember and so far so good.” - Edward Swanson (MINITEX Library & Information Network. U.S.A.) Mr. Swanson is a 20-year veteran of IFLA Conferences and a former IFLA Governing Board Member.

“Really huge.” - Boonchai Wichitsanthian (Suranaree University of Technology, Thailand). Mr. Wichitsanthian is an environmental engineer working for the university library and he has a Poster Presentation you can check out: #63 Quality Assurance in Province University Library Network (PULINET) of Thailand. This is his second IFLA conference.

“I’m very happy to see they have a speaker from the Caribbean.” - Frances Salmon (University of the West Indies, MONA Jamaica).

“Everything is great!” - First time attendee, Maureen Webster Princes from the National Library of Jamaica, is quite impressed.

On Sunday morning, Julie Anderson and Yasuko Enosawa from the Ontario Legislative Library had just arrived. They were very excited to begin the sessions. They were particularly interested in collects development, preservation, and dealing with electronic objects. Yasuko was especially interested in new cataloguing rules.

André Gagnon, who is with the Regina Public Library, is attending his first IFLA conference. He is anxious to meet people from all over the world. He is particularly interested in library services for seniors and handicapped people.

Things were going less well for Emmanuel Oyegade of Nigeria and Gloria Insaidoo of Ghana. They had also just arrived and had had trouble changing money.

Helping to deal with delegates were two volunteers, Grace Liu of the University of Windsor Library and Mark Trépanier of the Institut Canadien in Québec. They were dealing with accommodation and library visits. Because many people had not registered for library visits, they had a waiting list of some 75 people.

A class of 22 students accompanied by their two professors is here for the duration of the conference as part of their summer course in International Librarianship (College of St. Catherine, Saint Paul, Minneapolis, Minnesota). Students Heather Duppong and Hillary Brown, along with their classmates, have looked at international library issues such as library education in various countries, sustainable technology and the role of libraries in the stabilization of societies, prior the conference. The class will be meeting throughout the conference to discuss the various sessions they are attending. All students will be keeping a reflective journal. As Hillary and Heather said “Libraries build a social tissue.” One of these students would really like to meet with the Bosnian delegation. If you are from this delegation could you leave a message on the message board for the College of St. Catherine?

Conference goers looked eager yesterday morning, as they were waiting for the opening ceremony to begin. Here are some impressions and expectations that were gleaned from a few of them:

“The city is definitely very crowded with all the festivities, but it’s a wonderful little version of Europe” – Rieke Overbeeke, Netherlands

“I decided to come after I Googled Quebec city and found that it was a small town where I would feel safe and at home” – Pat Ntsmutshe-Matshaya, South Africa

“The streets are definitely crowded but it’s been nice to spot IFLA delegates wearing their badges around town” – Alexandra Yarrow, Ottawa Public Library, Canada

“It’s my first time in Quebec city, and at IFLA. It’s a terrific city with down to earth people and great food. I’m looking forward to learn more about the organization and how I can get involved.” – Kyle Rimkus, University of Miami, USA

“Quebec city is fantastic! We came because there’s always something new happening at IFLA conferences and it’s great to see the beautiful faces from people around the world” – Hitomi Takeuchi and Yuka Sugimoto, Japan

“My first IFLA was in Oslo (2005), but because of an airline strike, I was stuck in transit for three days, which made me miss much of the conference. You could say this is my first real IFLA conference. What I’ve seen of Quebec City so far is quite beautiful. It has very charming traditions.” – Justine Ssempewba, Ministry of Finance, Uganda.

Reflections on a Theme: the Opening Ceremony

“Libraries without Borders”, the theme of IFLA’s 74th Conference, is certainly an impressive one. It not only encapsulates the ideals of our profession, but challenges librarians everywhere to acknowledge our responsibility to promote and preserve humanity’s knowledge across the globe. What better person to open this conference, then, than Michaëlle Jean, Governor General of Canada. Born
in Haiti, this hemisphere’s poorest country, Madame Jean achieved phenomenal success in the Québec media, then rose to prominence on the national stage, first as a journalist and now as the representative of the Queen in Canada. She is truly a woman without borders, refusing to be confined by archaic constraints of ethnicity, language or country of origin. In her opening address this morning, Madame Jean invoked the memory of the burned ruins of the Bosnian National Library in Sarajevo in 1992, reminding us that the destruction of manuscripts is the shattering of a culture. Madame Jean encouraged librarians to remain ever-vigilant in the protection of human knowledge. It is a challenge to which we are only too pleased to rise.

Mme Jean also said that new technologies allowed knowledge to travel beyond the walls of libraries. But without librarians – “Guardians of the world’s memories” – these new technologies would be empty shells. Mme Jean praised libraries for their crucial role in making knowledge available to everyone. In closing, she recalled her childhood in impoverished Haiti, and she said that providing all children with access to libraries was a cause dear to her heart. The Governor General was given a standing ovation after her passionate speech on the significance of libraries and the written word.

The closing speaker, also born in Haiti, was author Dany Laferrière. He quoted a thin young man he’d met recently: “We do not eat to survive. We eat to read.” Unfortunately, only a third of the attendees remained until the very end to hear Laferrière’s speech on the life of the blind author and librarian Jorge Luis Borges.

“‘The main characteristic of this conference is diversity.’ – President of the National Organizing Committee (Claude Bonnelly)

“The time will come when we solve the problem of sustainability in the digital world” – Claudia Lux, President of IFLA

Comments on the Opening Ceremony

The Opening Ceremony was well attended, despite not having enough time beforehand to distribute simultaneous translating devices to all who were waiting.

Veno Kauaria, Ministry of Education and Library and Archive Services, Namibia, and her colleague were impressed by the ceremony itself. It was interesting and very dynamic. The mix of speakers and cultural presentations made it engaging and anything but dry. Unfortunately they were hindered by not realizing that the simultaneous translation devices had to be obtained prior to entering the room, because this is not apparent if you enter by the main door. They particularly enjoyed Claudia Lux, in part because they were able to follow her German. Veno and her colleague are looking forward to a great week at the Conference and in Quebec, despite the pitfalls of international travel, such as the loss of some of their luggage!

Saleh Alzuwayed, Director at the Central Bank of Saudi Arabia: “The event did a wonderful job in reflecting the multicultural and internationalist nature of IFLA. In particular the presence of the Canadian Governor General helped to illustrate the importance of this conference, and her speech which drew from her own history was very appropriate and also moving.” This is Mr. Alzuwayed’s third IFLA conference in a row, and he is only getting more encouraged each time.

Diane Christianson and Polly Perkins (St. Catherine’s, Minnesota – see above), loved the mix of cultural and informative presentations. They were especially impressed by the Inuit throat singers and Native dancers. The inspirational words by the President of IFLA were a great way to start off this week of learning. On the negative side, like the colleagues from Namibia, they were unable to follow some of the speeches after failing to obtain the simultaneous translators before taking their seats. This is the first time at IFLA for both.

Guangjian Li, from China, found the event and the presentations extremely interesting. The Native Canadian cultural offerings were striking, and special. He particularly enjoyed the speech by the President of Laval University.

Outside the opening ceremony, Lena Olsson and Gunilla Sundström of Sweden, both long-time IFLA participants, said they were impressed by the colorful opening ceremony and the Governor General’s speech. They appreciated the multicultural elements of the ceremony, such as the Inuit throat singers. They also approved of the strong role played by women.

Overheard on Sunday morning …

“I’m sorry things are scheduled concurrently, especially the Newcomers session.”

“No, the weather doesn’t bother me. I live in London.”

“I’ve seen a lot of big bridges.” [Between Montreal and Quebec]

“He’s on the platform, he should wear a tie.”

Throat singing

“Wonderful! I need to know more about it.” – I think some people don’t know how throat singing works. The tradition is that two women, always women, sing face to face until one dissolves in giggles.
The Session has been designed for all the delegates in Quebec City. It will showcase innovation and best practices in library programming in literacy, reading programming and children’s publishing from around the world. While the full papers have been recorded on the website, we encourage all interested in current best practices to visit during the morning.

A combination of short plenaries, storytelling and breakout sessions from presenters from Africa, Asia, Europe, Latin America and North America will display their materials, demonstrate their experiences and products and answer questions about their projects, programmes and reading campaigns.

Drop in to see how libraries contribute to the UN Literacy Decade! Live the experience of BEING in the marketplace.

NEW IFLA Publications on show!
Authors and editors are presenting the top new titles recently published. The variety is as broad as the IFLA palette of activities: new publications on bibliographic control, information technology in developing countries, information literacy, local history librarianship and library education.

Take this opportunity to meet many of the authors and to learn about the latest state of play and ... of course you can place your orders!

When, where? Tuesday 12 August, between 13:45 - 15:45, Room 205abc at the Quebec Convention Centre.

Volunteers
Approximately 275 volunteers, the majority of whom are Canadian Library professionals and students, will be working during the IFLA World Library and Information Congress and are most happy to assist you. The volunteers are wearing special vests and name badges that make them easily identified, generously sponsored by ProQuest.
Winner of Global Information Literacy Logo Contest

Mr. Abdul Wahid Khan, UNESCO’s Assistant Director-General, for Communication and Information announced the winning design for the new global Information Literacy logo during the UNESCO Session at the World Library and Information Congress in Quebec City on Sunday 10th August.

IFLA and UNESCO jointly sponsored the international contest. The goal was to select an image that could be used globally to represent the concept of Information Literacy. Information Literacy (InfoLit) is the ability to recognize an information need and the ability to locate, evaluate, use and communicate information effectively and ethically. InfoLit has been identified as a critical life skill for the 21st Century by governmental and educational leaders worldwide. Both IFLA and UNESCO have strong InfoLit outreach programs.

The contest committee was organized and chaired by Dr. Jesús Lau of Universidad Veracruzana, Mexico, as part of the IFLA Information Literacy Standing Committee’s efforts to promote InfoLit globally.

Almost 200 designs were submitted to the contest by 139 artists from 36 countries. An international panel of judges reviewed all the submissions and selected the winning design by Edgar Luy Pérez from Havana, Cuba. He will receive USD 3,000 prize for his logo, funded by UNESCO grant. The young graphic artist is a June, 2008 graduate of the Institute of Design of Havana (Instituto Superior de Diseño en Ciudad de La Habana).

Mr. Pérez said that winning was a great surprise and joy. His design contains universally recognized symbols: a stylized book with open pages representing learning and a circle of knowledge. His design communicates the human ability to search and access information by traditional means and through the use of information technology, forming a visual metaphor representing people who have the cognitive tools needed to be information literate.

The Information Literacy Section of IFLA will develop a tool kit to promote international use of the logo. It will be available from the website: http://www.infolitglobal.info/ A variety of organizations and individuals have already endorsed the use of the logo. Information Literacy Guidelines can be found at the IFLA site: http://www.ifla.org/VII/s42/pub/IL-Guidelines2006.pdf. Related material can be found at the UNESCO Information for All Programme (IFAP): http://portal.unesco.org/ci/en/ev.php-URL_ID=1627&URL_DO=DO_TOPIC&URL_SECTION=201.html

The following panel of judges selected the design:

- **EASTERN EUROPE**
  - Eugene Altovsky, PR officer, expert, ICOS UNESCO IFAP, Moscow, RUSSIA

- **AFRICA**
  - Helena R. Asamoah-Hassan, University Librarian, KNUST Library, Kwame Nkrumah University of Science and Technology, Kumasi, GHANA

- **SOUTH EAST ASIA**
  - Lapapan Choovong, National Program Officer, UNESCO Bangkok, Bangkok, THAILAND

- **MIDDLE EAST**
  - Hilda T. Nassar, Director Medical Librarian, American University of Beirut, Saab Medical Library, Beirut, LEBANON

- **OCEANIA**
  - Judith Peacock, Integrated Literacies Coordinator, Office of the Director, Library Services / Co-Executive Director, Queensland University of Technology / Australian and New Zealand Institute for Information Literacy, Brisbane, AUSTRALIA

- **NORTH AMERICA**
  - Mark Szarko, ALA ACRL Representative, Instruction Coordinator. Humanities Library, 14S-103b, Massachusetts Institute of Technology, Boston, USA

- **LATIN AMERICA**
  - Guadalupe Vega-Díaz, Biblioteca Daniel Cossio Villegas, Mexico DF, MEXICO

- **WESTERN EUROPE**
  - Sheila Webber, Senior Lecturer, Department of Information Studies, University of Sheffield, Sheffield, UNITED KINGDOM

- **FAR EAST**
  - Du Weichun, Associate Director, Beihang University Library, Beijing, CHINA

For more information, go to: http://www.infolitglobal.info/

Contact:
- Jesús Lau, Logo Committee Chair
- UNESCO Liaison - Information Literacy Section, IFLA Director
- USBI-VER / Coordinator, UV Virtual Library
- Universidad Veracruzana
- Boca del Río, Veracruz, MEXICO
- jlau@uv.mx

or
- Linda J. Goff, Secretary, Logo Committee
- UNESCO Information Literacy Section, IFLA
- Head of Instructional Services
- California State University, Sacramento
- University Library
- 200 State University Drive, East Sacramento, CA 95819-6039
- ljgoff@csus.edu
It was wonderful and inspiring. I could hardly wait to get back to my library to see what we could do to get teens involved in the library.

We heard about a program in Toronto to launch collections of local music CDs by holding popular concerts in two libraries. The concerts were both great successes. In Victoria, the library has launched collections of video games. We learnt about new and renovated libraries and how they created welcoming teen-friendly spaces. We were shown the web portal of the Bibliothèque et Archives nationales du Québec. We heard about homework programs in California. A library in Denmark has an innovative program to ‘lend’ out careers — a young person, often an immigrant, can ‘borrow’ an adult who can help the teen understand what is involved in a career he might be interested in. And finally we talked about books! Patricia Aldana of IBBY and Groundwood Books talked about some wonderful books, novels and non-fiction, that would appeal to teenagers.

If we do not get the young to appreciate that libraries are relevant, the future is bleak.

Thank you to the organizers!

Susan Gwynn

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**Bill & Melinda Gates Foundation’s Access to Learning Award (ATLA) events**

All IFLA conference attendees are cordially invited to attend an award ceremony and reception announcing the 2007 recipient of the Bill & Melinda Gates Foundation’s Access to Learning Award (ATLA). The ceremony will begin at 16:00 on Wednesday August 13th in the Quebec City Convention Centre, room 206abc. Light refreshments and drinks will be served at a reception in the foyer outside from 16:30-18:00.

Given annually to a library or similar organization outside the United States, the Bill & Melinda Gates Foundation’s Access to Learning Award (ATLA) recognizes the innovative efforts of public libraries to connect people to information through free access to computers and the Internet. ATLA awardees receive US $1 million.

Previous award recipients include Rural Education & Development (READ) - Nepal; Shidhulai Swanirbhar Sangstha of Bangladesh; China Evergreen Rural Library Service Center; Aarhus Public Libraries in Denmark; Smart Cape Access Project of Cape Town, South Africa; BibliRed library network of Bogot, Colombia; Proyecto Bibliotecas Guatemala (Probigua); Biblioteca del Congreso de la Nación of Argentina; and Helsinki City Library of Finland.

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**Navigating with Youth**

**Satellite Conference at McGill University, Montreal, 5-6 August**

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Thank you to the organizers!

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**See What’s New at Swets’ Booth #606!**

IFLA 2008 is a great opportunity to see our SwetsWise portfolio in action. Learn how to simplify the way you acquire, access, manage and evaluate your resources. Ask us for an in-booth demonstration and receive a 512MB USB memory stick!

- All-new SwetsWise eSource Manager module in SwetsWise Subscriptions — easily search, view and customize the largest collection of publisher license conditions in the industry, along with your subscriptions information, e-resource access and activation details
- Swets’ ScholarlyStats — one platform that consolidates and provides access to your library’s usage statistics from multiple content providers in COUNTER compliant formats
- SwetsWise Searcher and its unique Content Mining — searches across all of your licensed electronic resources, and enables users to quickly and easily build the most effective search query for the most relevant results
- eBooks, MyLibrary and SwetsWise Subscriptions — now you can manage your subscriptions to journals and eBooks from a single interface
- PressDisplay — in partnership with NewspaperDirect, offers the most convenient, complete and cost-effective way to read your favorite newspapers on one site
Library and Archives Canada

Please join us at the Library and Archives Canada kiosk, where we will be giving short presentations on some of our exciting initiatives!

On Monday, August 11, at 10:30 a.m., we will be featuring Library and Archives Canada’s Federated Search, which enables users to search Library and Archives Canada’s entire collection in a single operation.

At 1:30 p.m. take the opportunity to learn more about the Initiative for Equitable Library Access, an initiative established by Library and Archives Canada, to create the conditions required for equitable library access for Canadians with print disabilities. A nationwide strategy and other projects are well underway.

Come and join us!

FAIFE empowers librarians

Since the closure of the FAIFE Office in Copenhagen in 2006, the FAIFE Committee has been streamlined and made more effective, with more attention paid to emphasising the positive role libraries can play in promoting freedom of access to information. Efforts have been made to refocus FAIFE activities to best serve the aims and objectives of its key funding partner, the Swedish International Development and Co-operation Agency (Sida). Consequently, FAIFE is concentrating on the reduction of poverty through libraries, and planning and executing activities that give individuals the chance to access the information they need to improve their lives.

One example of this new approach is the way that FAIFE develops policy which aids librarians in decision-making. Working through IFLA documents such as the Internet Manifesto and its guidelines, FAIFE has created a series of workshops that help librarians tackle the sensitive area of freedom of access to information on the Internet. Since 2007 these workshops have taken place in Latin America and the Caribbean, Africa, and Asia, and hundreds of librarians have benefited from them. FAIFE partners with national library associations to provide training that can be reproduced by professionals at a local level, and aids this process through the provision of online learning materials. The overall emphasis of FAIFE is now on empowering librarians to provide the best possible access to information, and helping them through training and guidance in best practice.

IFLA Senior Policy Advisor Stuart Hamilton will be on the IFLA Booth on Tuesday August 12th from 11.45 to 12.45 answer questions about FAIFE’s work around the world.

Additions to Conference Programme

Tuesday 12 August 2008
1600-1800
125 School Libraries and Resource Centres Room 204ab

1. Dialogue reading as the major means of overcoming ethnic intolerance
ELMIR YAKUBOV (Municipal Library, Khasavyurt, Republic Dagestan, Russia)

2. A J-E bilingual school library in Japan: a mirror of the real world, a challenge
HIRONO ABTAMA-YAZAWA (Library, Senri International School Middle and High School, Oskaka International School K-12, Japan)

3. Educating and integrating minorities: the added value of the school library – revisited
GRY ENGER (Vahl Primary School, Oslo, Norway)

4. Focusing on understanding in the inquiry process
DIANNE OBERG (Professor, Department of Elementary Education, University of Alberta, Canada)

Internet Café

This year, there are 2 internet cafés, one located on the exhibition floor (open during regular exhibition hours) and the other on the 2nd floor. Both are generously sponsored by OCLC. The WiFi is sponsored by Elsevier
Field trip to Grosse-Ile and the Irish National Historic Site of Canada
(Section 37 - Genealogy and Local History)
Wednesday, 13 August 2008 - 9:30 a.m. to 6:00 p.m.

During this all-day excursion, participants will visit an island in the St. Lawrence River near Quebec City that was used as an immigrant quarantine station from 1832-1937. A recent initiative by Library and Archives Canada provides Internet access to records associated with this historic site.

Formal registration to this study tour closed on July 25, however, there is still the possibility that people could participate, but to do so, they would have to make arrangements directly with the tour operator. Interested people should contact:

Croisières le Coudrier
Excursions maritimes Charlevoix Inc.
311, rue du Solstice
Québec, QC G1C 6R1
Tel.: 418-692-0107
Fax: 418-692-2314

Anyone who registers in this manner would have to purchase their own lunch in the cafeteria at Grosse-Ile. However, they would be most welcome to attend the special presentation and visit that we have arranged. In this case, they should identify themselves to the GENLOC organizers at the departure point. This should be easy to do as we will be carrying signs.

Participants should arrive at Bassin Louise (180 rue Dalhousie), approximately 2.2 km from the Quebec Convention Centre by 9:00 a.m. on August 13.

For more information, please contact IFLA main information and registration desk.
At an IFLA satellite conference in Montreal immediately after the main IFLA Congress, on 18-19 August, the first results of a three-year collaboration between IFLA, ISO and the UNESCO Institute of Statistics will be announced. The project, initiated by IFLA’s Statistics and Evaluation Section, arose from an awareness (in the period leading up to the WSIS meeting in Tunisia) that current international library statistics, based on standards developed in the 1960s, are insufficient for modern needs. Moreover UNESCO’s most recent library statistics dated from no later than 2000.

The collaboration has produced a new set of data elements and, in collaboration with EBSI (École de bibliothéconomie et des sciences de l’information) at the University of Montreal a new set of performance indicators derived from them has been agreed. The questionnaire to collect the statistics was piloted in Latin America and the Caribbean in the second half of 2007.

The response rate has been good (around 60 percent), thanks in part to our IFLA colleagues who helped us to find contacts in the relevant countries. The responses indicate that the questions are appropriate and that countries can answer them. For the first time, international library statistics can now capture information about Internet access, online catalogues and electronic resources.

Our next steps must be to secure the continuing collaboration with and support from the UNESCO Institute for Statistics to roll out the statistics in the rest of the world, and to seek to have them generally accepted within the range of worldwide statistics and indicators touching upon information and society.

For more information see the conference website www.ville.montreal.qc.ca/ifla or contact the Secretary of the Statistics and Evaluation Section:

Mike Heaney
michael.heaney@ouls.ox.ac.uk

Science and Technology Section Program

The Science and Technology Section invites you to attend our program “National Science Policies and Science Portals: progress and activity from around the world.” Dr. Walter Warwick will present “WorldWideScience.org – The Global Science Gateway.” Dr. Nancy Gwinn and Constance Rinaldo will describe “The Biodiversity Heritage Library: sharing biodiversity literature with the world.” Elizabeth Greyling and Ronel Smith will present “An Innovative ICT Solution to Steer Rural Communities to Global Understanding: a case study from Durban, South Africa.” Don MacMillan will share how to go “Beyond the Bibliographic: making the most of free scientific and technical information.” We hope to see you on Tuesday, 12 August, 10:45-12:45, Room 2000bc.

Some Québécois expressions...

Passer la nuit sur la corde à linge.

Spend the night on the clothes line.

To return at home at the early hours of the morning after one night animated.
## Appeal for contributions to the IFLA Fund

The IFLA Fund was established by the Governing Board at its meeting in Oslo in 2005. The Fund consists of 3 major components:

- **An “Opportunities” component**
  
  IFLA will use funds to engage in new initiatives and develop new programmes and services for its members.

- **A “Disaster Relief” component**
  
  IFLA can collect funds to be allocated to selected projects to assist in the aftermath of natural or man-made disasters affecting libraries whenever and wherever they occur.

- **A “Pillars” component**
  
  This component supports IFLA’s ongoing membership services, professional activities, and advocacy work.

### Everyone who contributes to the IFLA Fund will receive an IFLA Pin as acknowledgement and thanks for their support!

Donation forms may be submitted at the IFLA Secretariat in the QCC (room 303a). Cash contributions can be made at the Secretariat or at the IFLA booth in the exhibition (booth # 619).

I would like to contribute to the IFLA Fund

- [ ] Opportunities component
- [ ] Disaster Relief component
- [ ] Pillars component
- [ ] Any of the above

The amount of my contribution is

- EUR: _____________________________________________
- other currency: ____________________________________

My contribution will be submitted by

- [ ] Bank transfer

  | Name of bank: ABN AMRO nv | Swift code: ABNANL2A |
  | Location: The Hague, Netherlands | IBAN code: NL23ABNA0513638911 |
  | Account number: 51 36 38 911 |

- [ ] Cheque

  Please make payable to:
  IFLA Headquarters, Box 95312, 2095 CH The Hague, Netherlands

- [ ] Credit card

  | American Express | Visa | Mastercard |
  | Name of cardholder: |
  | Card number: | Expiry date: | Signature: | Security number: |

- [ ] Please send me a pro forma invoice for the amount indicated above.
Libraries without Borders: Navigating towards Global Understanding
IFLA gratefully acknowledges the year-round support of our Corporate Partners

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