

IFLA Express

News about IFLA 2002: the 68th General Conference and Council of the International Federation of Library Associations and Institutions, Scotland, 18-24 August 2002

For complete information and online booking visit www.ifla.org

Social policy expert to speak at IFLA

Leading social policy advisor Gerard Lemos will be talking on one of his expert subjects on the theme of diversity as the Guest Lecturer on **Tuesday 20 August**, an event sponsored by the British Council.



Gerard Lemos

Gerard Lemos is a partner at Lemos & Crane, social researchers into subjects including homelessness and race

equality. He advises UK Government departments on social policy and has served on a range of working parties and task forces for the UK Treasury, the Cabinet Office and the Social Exclusion Unit.

His books include **The Communities We Have Lost and Can Regain** (with Michael Young) and **A Future Foretold: New Approaches to Meeting the Needs of Single Homeless People**.

Amongst many other positions Gerard Lemos is a Senior Associate of the Kings Fund health think-tank; a Civil Service Commissioner; and a board member of the British Council. He received a CMG for services to the British Council in the Queen's Birthday Honours List in 2001.



Stargazing at IFLA

Enjoy 'hands-on' science at an innovative IFLA welcome reception.

Visitors to IFLA 2002 have the chance to enjoy Glasgow's newest landmark on the evening of Monday 19 August when the spectacular Glasgow Science Centre (GSC), on Pacific Quay across the River Clyde from the SECC, is hosting a welcome civic drinks reception for all delegates.

With drinks and Centre hire sponsored by the City of Glasgow, delegates will be welcomed by the Lord Provost, Alex Mosson – and special features, film, planetarium and interactive science shows generously funded by Elsevier Science.

GSC has been impressing visitors since its Royal launch in July of last year. The centre's futuristic, titanium clad IMAX® cinema with its 80ft by 60ft screen and 12,000 watt sound system has been another big hit with visitors, showing a range of feature films, and has recently begun showing 3D films, starting with the spectacular 'Into the Deep'. Delegates can choose from two film showings during the evening – 'Dolphins', voiced by Pierce Brosnan, and the world's biggest grossing IMAX film to date, 'Everest'.

Welcome drinks and food will be served with exclusive access granted to the three galleries in the Science Mall. Each



Glasgow Science Centre from the Clyde
(David Barbour / Building Design Partnership)

floor in the three-storey wedge shaped main building overlooking the river has a separate theme – Exploration and Discovery, Creativity and Innovation, and Issues and Impacts.

The Science Mall also contains theatres including the ScottishPower Space Theatre, the most modern planetarium in Scotland, which houses the amazing Zeiss Starmaster projector. It is capable of faithfully reproducing all 9,000 stars which are visible to the naked eye – you will never look at the night sky the same way again! GSC also runs interactive and accessible science shows in its Multimedia Theatre, which delegates will have the chance to enjoy.



Delegates are invited to arrive at GSC from **19.30 on Monday 19 August** to enjoy a fascinating evening.

Libraries for life: democracy, diversity, delivery



Newsletter sponsored by:

THE BRITISH LIBRARY

More Library Visits...



Stunning architecture at the Signet Library

The Planning Exchange, Glasgow

www.planex.co.uk/

The Planning Exchange is one of the foremost providers of information services on community, economic, environmental, and physical regeneration and development in the UK. It has a resource base of around 83,000 items of information, and more than 30 members of staff.

Note: the following two libraries will be visited together:

Signet Library

www.signetlibrary.co.uk/teach.htm

Housed in magnificent accommodation, the Signet Library includes a large legal collection. It is one of the most comprehensive working libraries in Scotland and since its construction in

1815 has been widely used by members of the Society of Writers to the Signet, who are generally solicitors in private practice.

Faculty of Advocates

www.advocates.org.uk/web/fac1.htm

This is the Library of the Faculty of Advocates, which is a body of independent lawyers who have been admitted to practise as Advocates before the Courts of Scotland (equivalent to barristers in England).

Braidfield High New Community School, Dunbarton

www.west-dunbarton.gov.uk/nca/Newsbraidfield.htm

An innovative development combining services to secondary school pupils as well as all other members of the community. A new Community Learning Centre caters for pupils, parents, families and the wider community.

All library visits take place on **Thursday 22 August**. Places can only be reserved at the Library Visits Desk from 14.00, Friday 16 August. Advanced bookings are not accepted.

Carnegie Programme advances

The special programme for librarians working in Carnegie buildings is attracting a lot of interest from Carnegie-funded public library and university sites, worldwide. Eligible staff will get the VIP treatment: an exclusive Lounge at the SECC for networking, coffee and relaxation; a programme of papers from the Library Buildings and Equipment Section; and the Carnegie Day.

This is scheduled for **Sunday 18 August** and includes a sightseeing trip to Andrew Carnegie's birthplace, Dunfermline, to hear presentations from Professor George Bobinski (USA) and Dr Maxine Rochester (Australia) – both of whom have made studies of Carnegie's library development activities. Additionally, Ellen Tise (South Africa) will speak about current Carnegie Corporation developments in SA.

More details are in our IFLA 2002 brochure. Email us with your full mailing address to obtain a copy: ifla@cilip.org.uk

Yet more Exhibitors and Sponsors crowd in

Joan Thompson, IFLA 2002's Exhibition Organiser, continues to report an amazing response from library suppliers wanting to register their presence in the SECC's Exhibition Halls. No less than 108 companies, as we go to press, have confirmed their space – with yet more enquiries coming for the rapidly dwindling area remaining. With exhibitors from Europe, Asia, Australia and North America this will be a truly international trade show – fully in line with the meeting it is supporting.

IFLA 2002 continues, also, to attract sponsors, the latest additions to the list making an impressive total of 21. The National Organising Committee is very grateful for the generous support of the following:



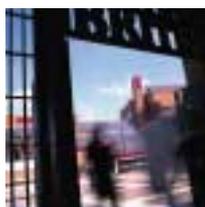
THE BRITISH LIBRARY



The British Council
The British Library
City of Glasgow
Demco Interiors
Department of Culture,
Media and Sport
EBSCO
Elsevier Science
Geac

Greater Glasgow and
Clyde Valley Tourist
Board
Ingenta
Instant Library
ISI
John Wiley and Sons
Kluwer
OCLC

Peters Library Services
Resource: The Council
for Museums, Archives
and Galleries
Scottish Enterprise
Glasgow
Swets Blackwell
Ulverscroft
VFacto



National excellence

The three national libraries of the UK welcome visitors to IFLA 2002

IFLA was founded in Edinburgh in 1927. Seventy five years on, the 68th General Conference and Council in Glasgow in August 2002 is the first time for fifteen years that the United Kingdom has hosted this event. The British Library, the National Library of Scotland and National Library of Wales welcome all who are attending IFLA and all readers of IFLA Express.

The existence of three 'national' libraries reflects the sense of national identities within the UK as shown in recent years by the creation of the Scottish Parliament and the Welsh Assembly. Hence the British Library is the national and legal deposit library of the UK, and there are national libraries, with rights of UK legal deposit in Scotland and Wales.

The British Library

As the national library of the UK the British Library is one of the world's great libraries and information providers. Its collections comprise more than 150 million items ranging from internationally known texts such as Magna Carta to individual patents.

By legal deposit it receives copies of most material published in the British Isles; by purchase or donation the Library's collection of other items from the UK and overseas material has made its collection among the richest in the world.

Its headquarters at St Pancras is one of the most famous buildings in London. From its site in Yorkshire the Library provides the largest document supply service in the world.

The British Library has taken the lead in pioneering new technology: its unique touch-screen Turning the Pages is a world leader in improving accessibility to some of its most famous collection items.

The Library is also involved in numerous collaborative projects. One of these – with implications for all in the information profession – is the Digital Preservation Coalition, launched at the House of Commons in February 2002 and chaired by Lynne Brindley, the Library's Chief Executive which deals with the problem of how to store digital material.

The British Library welcomes visitors to IFLA 2002 at stand 108. Further information is available at www.bl.uk, or by emailing press-and-pr@bl.uk

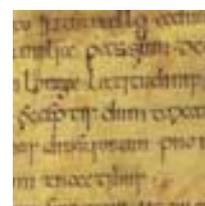
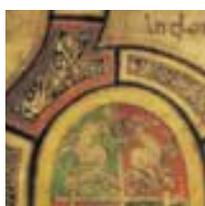
The National Library of Scotland

The existence of a national library of Scotland reflects Scotland's status as a separate nation within the UK.

The National Library of Scotland in Edinburgh, is the successor to the library of the Faculty of Advocates established in the 1680s and which was given the privilege of legal deposit in the Copyright Act of 1709. In 1925, the Faculty presented its collections to the nation, and the National Library of Scotland (NLS) was constituted by Act of Parliament.

The NLS has been, in effect, a legal deposit library since 1709, and today over 400,000 items are received annually. The Library also purchases widely, and receives donations. Although the current legal deposit privilege only includes paper publications, electronic resources are collected and a substantial programme of digitisation is underway. The Library's website (www.nls.uk) gives users everywhere access to information about a huge proportion of the Scottish national collections.

Please turn to page 11



Invitation to the Gates Foundation presentation

Find out who the lucky winner is of up to USD 1 million from the Bill & Melinda Gates Foundation at the Mitchell Library, Glasgow, on **Tuesday 20 August**. All IFLA attendees are invited to the official presentation of the Access to Learning Award for 2002. The international award, which is managed by the Council on Library and Information Resources, is given annually to a library or library agency outside the US that has been

innovative in providing free public access to information. The USD 1 million grant is to help the recipient develop new initiatives. Previous award recipients include Argentina's Biblioteca del Congreso and Guatemala's Probigua. The ceremony is at 09.00 hours and breakfast will be served.

RSVP and/or direct any questions to abishop@clir.org

The Mobilemeet

From small vans travelling the narrow highland roads of Scotland, to hi-tech vehicles showing the application of latest computer technology, the IFLA mobilemeet on **Sunday 18 August** should prove inspirational to visiting delegates.

As well as British mobiles – some of the finest in the world – we hope to have visiting vehicles from Holland, Sweden and Denmark.

A British speciality is the socially inclusive, easy access, mobile. There will be examples of low entrance vans, ramp systems and lifts. Strategically placed handrails and sympathetic lighting and colouring allow the less able reader to access the stock. Special facilities for blind and deaf visitors including special software is possible. Staff will be available to explain how it all works.

And mobile library builders in the UK will show how they construct such innovative and sturdy vans at prices well below the rest of Europe.

Scottish speaker John Hunter will set the Scottish perspective on mobiles and then we have:

- Ruth Ornholt from Norway who will tell us about services in the fjords including details of the bookboat;
- Christer Carl from Sweden who has also worked in Denmark, but has visited mobiles in many countries so will describe his experiences;



- Robert Pestell, an Englishman who has been chair of the IFLA Round Table on Mobiles and now works in Queensland, Australia;
- The USA perspective will be put by Ernest Di Mattia, an experienced speaker on mobiles, or bookmobiles as they are known in the US.

There will be a special award for the van voted the best in the show by the delegates.

How to make the most of your first IFLA

To welcome newcomers to the Conference, 'Introduction to IFLA for Newcomers' will be held on **Sunday 18 August, 13.00-14.20**. Simultaneous Interpretation will be provided and a Newcomers-Package and special First-Timer badge will be waiting for you. There will be ample opportunity for questions. Whether you are a first-time attendee, a new IFLA Member or just curious to learn more about IFLA you are very welcome.



A newcomers Welcome Reception

will follow. Generously sponsored by Kluwer Publishing, newcomers will enjoy an English cream tea in informal mood.

Tips for Newcomers

- Bring business cards or labels with your name and address details. It is an easy way to exchange details, and it can win you a free registration to the Conference in Berlin, 2003.
- As soon as you have the programme use a highlighter pen to mark all those sessions, workshops and visits which particularly interest you. Then write them in the small 'Pocket Programme' provided in your Conference Bag.
- You will be able to identify other Newcomers by their special badges. Try to meet up with them, and share the experience of your first IFLA Conference.

IFLA Voting Office

Voting delegates can obtain the necessary voting papers at the IFLA Voting Office located in the Registration area at the conference centre. Voting papers will be distributed only to those delegates who are in possession of the IFLA Voting Card, duly signed by the appropriate authority.

The IFLA Voting Card was enclosed with the Convening Notice for the Council Meeting, which was mailed to all Voting

Members who had paid their fees for 2002. Late payments may be accepted during the conference at the Voting Office, in which case, the Voting Cards may be collected at the same time.

The Voting Office will be open on Friday 16 August from 14:00 - 18:00, Saturday 17 August from 09:00 - 18:00 and Sunday 18 August from 09:00 - 16:00. The Voting Office re-opens on Friday 23 August 09.00 - 14.00.

Conference Programme

A glimpse of the wide-ranging subjects being **discussed, dissected and digested** at IFLA Glasgow and introducing some of the speakers.

National Libraries with Information Technology: Workshop

Capturing the web

What to do with incoming electronic material: electronic journals and electronic publications from different publishers which are pouring in. A particular problem is 'grey material', or ephemera, which in ever increasing volume is now available over the Internet. Every institution, organisation or business now has a home-page of their own. This material will be extremely interesting for future researchers. How shall we meet these new demands, how shall we collect, store, preserve and present this material?

Thursday 22 August 12.15 - 15.45

University Libraries with Management and Marketing

Change and its Impact on Staff

This session will look at cultural change and blurring traditional professional boundaries. Speakers Marielle de Miribel from France, Tom Wilding and Sarah Jones from the United States and Sue McKnight, Australia, will present case studies on ways of making change a positive opportunity, not something to be dreaded.



Sue McKnight

Tuesday 20 August 08:30 - 11:00

All programmes are subject to change and cancellation without notice.

URL, Latin America and the Caribbean and the Regional Office in Brazil and IFLA/FAIFE: Joint Workshop

The role of the university library in promoting democracy and diversity

Higher education focuses primarily on instrumental outcomes. Less valued is development of broader intellectual and cultural capacities and advancement of the civilized society. More than ever we need academics who understand the diverse needs of communities and are committed to addressing those needs ethically.

Brian Lang, University of St. Andrews; Sueli Angelica do Amaral, Universidade de Brasilia; Adolfo Rodriguez Gallardo, Universidad Nacional Autonoma de Mexico and other colleagues will speak on the role of university libraries in this process, followed by a debate.

Thursday 22 August 08:30 - 12:00

Library and Research Services for Parliaments

Future Trends: e-government, direct democracy What does it mean and how will it affect libraries?

The Information Society and the ubiquitous CITs may have an impact on the concept of democracy and representation as it is usually understood, and at least, in the exercise of power and politics, information generation, organisation and use.

We look at these issues with:

- Åke Grönlund, Professor of informatics from the University of Umeå, Sweden, who examines the positive and negative aspects, as well as the state of the art of e-democracy and e-government.

- Archy Kirkwood, a Member of Parliament from the UK, who is to share the vision and doubts from a representative's point of view.



Archy Kirkwood

- Richard Paré, Director of the Parliamentary Library of Canada, who will address the issue of how e-democracy and e-government could affect Parliamentary Libraries and Research Services for Parliaments, and ask, how does it work practically in Canada?

Monday, 19 August 12.00 - 14.30

Social Science Libraries

Information is a many-splendoured thing

The past, the present and the possible future. In our Open Session 'Explore Yesterday and Discover Tomorrow' – the Section of Social Science Libraries will encompass all three concepts. From the digitisation of the records of the Swedish East India Company to the future of libraries as supporters of distance learning and alternatives to traditional scholarly publishing in the social sciences – we'll set your mind awirl!



Margareta Benner

Monday, 19 August 12.00 - 14.30

Conference Programme continued

Genealogy and Local History Section

The Digital Future

Our keynote speaker in this new IFLA Section will be former Keeper of the Records of Scotland,

Patrick Cadell. Additional speakers represent National Archives of Scotland, SVAR of Sweden, National Library of Wales, National Library of Ireland, and Shanghai Library, China.



Patrick Cadell

Wednesday 21 August 13.30 - 16.00

The 'Genealogy and Local History Services in Scotland' Study Tour (Thursday) includes visits to the Mitchell Library, Registrar General's Office, and Manuscript Division, National Library of Scotland.

Science & Technology Section

Negotiating with Friends or Foes: Licensing SciTech Digital Resources

We look at the impact of licensing science and technology, digital resources on collection development, archiving and access for non-affiliated users. The session will discuss how licensing bundled digital products and consortial agreements affect the selection process. In addition, how do the limitations of archiving past content figure in the equation? Finally, the accommodation of non-affiliated users in licensing agreements is a relatively new challenge. Many institutions are providing access to non-affiliated users and would wish to expand those users' access to digital resources.

Three speakers will address these issues. Pierre Berard, Mathematician, University Joseph Fourier, Grenoble, France; Ingegerd Rabow, Manager of Electronic Resources, Lund University Libraries, Sweden; and Chris

Rusbridge, Director of Information Services, University of Glasgow Libraries, Scotland.

Tuesday 20 August
11.00 - 13.30

The Section will hold its Study Tour at the Heriot-Watt University Library on 22 August. Reservations must be made with Marianne Nordlander at marno@bibl.liu.se



Chris Rushbridge



Ingegerd Rabow

Health and Biosciences Libraries Section

New publishing models and the growth of medical informatics

Learn how the 60+ online journals published by BioMed Central are adopting new publishing models by providing free access. Hear about the potential effects of the growth of medical informatics as a discipline upon the education, practice and professional jurisdiction of librarianship. See how one public library is democratising human genome information via a model program for education, information and public debate.



Jan Velterop,
Publisher,
BioMed Central

Tuesday 20 August 13.30 - 16.00

Public Libraries Workshop

Promoting Computer Literacy @ your library

Information technology and computers are now vital instruments for people all around the world, but in many countries we find a great deal of computer illiteracy among people.

Enjoy exciting workshop presentations of best practices from Scotland, Finland, France, USA, the Czech Republic, Chile and Singapore. Afterwards join the discussion: learn, share and be inspired. Workshop Leader: Florence Poncé, France.



Florence Poncé

Thursday, 22 August 09.00 - 16.00

Libraries Serving Disadvantaged Persons

Library Services to the Elderly. An Obligation for Your Library

What are the plans of your library for special services to the elderly living in your area? Do you need some inspiration? Or do you need to discuss some of your ideas? Join three librarians working actively in the field in Denmark, Sweden and Norway and get inspiration for a new or better service to a growing number of citizens!



Birgitta Irwall,
Swedish Library
of Talking Books
and Braille

Tuesday, 20 August 14.00 - 16.30

Visit www.ifla.org and log onto the IFLA 2002 icon for the latest Programme updates.

School Library, Children and National Libraries: Joint Workshop

Bridging the Hell's Gap

In a school development project in the Gothenburg area of Sweden, eight schools have been focusing on the library as a learning resource in the educational process. The developing process held some interesting and important dilemmas. The project leaders will talk about the project and also discuss how to handle these dilemmas in an educational process which aims to make the school library a learning environment.

In addition to Sweden, Jonathan Douglas (CILIP, UK) and Zawlya Baba (National Library, Malaysia) will be contributing.

Thursday 22 August 12.15 - 15.45

Section of Libraries for Children and Young Adults

Libraries for life

From Singapore to Zimbabwe, from UK to Colombia and California, very different experiences will be presented that have one essential message in common – libraries are tools for lifelong learning and democracy. The speakers are Karen Usher, UK; Virginia A. Walters, USA; Uno Nilsson, Sweden; Gloria Maria Rodriguez, Colombia; and Kiang-Ko Lai Lin, Singapore.



Gloria Rodriguez

Karen Usher will present an illustrated overview of children's literature and librarianship in the UK today. Kiang-Ko Lai Lin will talk on: 'My Kind of Library: services and programmes with a difference for kids and teens', including 'Kids Discover', a prototype experiential learning project that provides opportunities for children to learn in a creative and fun way.



Karen Usher

Monday 19 August 12.00 - 14.30

FAIFE/Libraries for the Blind: Workshop

A debate: 'This House believes that the existence of separate libraries for special populations is a form of censorship.'

Chaired by Marianna Tax Choldin, this debate will challenge many of the received truths about both public and special libraries. Proposing the motion will be John Godber of the Royal National Institute for the Blind (UK), seconded by Dick Tucker, FORCE Foundation, The Netherlands.

Opposing the motion is David Owen, Director of Share the Vision (UK), supported by Alex Byrne, Chair of the IFLA/FAIFE Committee (Australia).



David Owen

Thursday 22 August 12.15 - 15.45

Library Services to Multicultural Populations: Workshop

The 7th Heaven – a project on Nordic literature

Join us in the 7th Heaven! Majken Jørgensen tells us how she is introducing children to literature by presenting stories, myths, songs and sagas in seven interactive areas of experience by means of art installations, colour, light, scent, music, variation in temperature. After the presentation a panel will discuss the feasibility of adopting similar programmes to facilitate the integration process of immigrants and refugees.



Poster from The 7th Heaven

Thursday 22 August 08.30 - 12.00

Cataloguing

What can FRBR bring to information interoperability?

In the light of FRBR, the common ground of different cataloguing codes is explored by Gunilla Jonsson of the National Library of Sweden. From the Australian National Library, Margaret Burn presents Marie-Louise Ayre's report on the successful AustLit Gateway, a practical implementation of the FRBR structure. Eva Murtomaa and Knut Hegna, from the National Libraries of Finland and Norway, respectively, will report on their findings whilst 'data mining MARC to find FRBR'.



Barbara Tillett, Session Chair

Wednesday 21 August 11.15 - 13.45

Section on Classification and Indexing

Compatibility and Integration in Subject Retrieval on the Web

Dennis Nicholson (Scotland) will speak on the HILT project – cross-searching by subject in Libraries, Archives and Museums. Martin Kunz (Germany) will discuss the MACS project, aiming to provide multilingual subject access to library catalogues, also discussing the future of multilingual terminology work: the 'classical' approach (Multilingual Thesauri) or the 'Internet approach' (linking). Finally Lois Mai Chang and Marcia Zeng (USA) will talk on achieving interoperability among subject vocabularies on the Web.



Dennis Nicholson

Tuesday 20 August 15.15 - 17.45

Conference Programme continued

Acquisitions & Collections
Development: Workshop

Evaluating and measuring electronic resources

In the electronic environment, a great deal of data about usage is available to librarians, who can begin to learn far more about the information needs of their readers and find better ways to meet those needs. But despite hard work on the part of librarians and information providers, electronic resources are rarely easy to gather, interpret, or compare. In this workshop, experts from the USA, Finland, Poland and Brazil will begin to unveil the mysteries of electronic usage data and to share their experiences and successes.



Ann Okerson
Session Chair

Thursday 22 August 08.30 - 12.00

Document Delivery and Interlending

Global Access to Information: For Whom?

While it often seems that information is more widely available than ever before, there are still segments of the global society that are disadvantaged – some more so now than ever. Speakers from a variety of countries including Mexico, Denmark, Ghana, India and the UK, and types of information providers will give us some insight into the issues and describe some exciting new initiatives that are being developed to help provide truly global access to information.



Daniel Mattes
Durrett, Keynote
Speaker

Wednesday 21 August 11.00 - 13.30

Register online: visit www.ifla.org
and log onto the IFLA 2002 icon.

Round Table on Newspapers

Newspapers of the British Isles

The aim of this Open Session is to present a wide view of the great richness, depth and diversity of UK newspaper publishing, past and present. Three speakers will explore how newspapers present cultural identity in England, Wales and in Scotland. The fourth paper will examine the theme of Partnership in Preservation, via the experience of the NEWSPLAN 2000 Project.



John Lauder



Elizabeth Melrose

Wednesday 21 August 08.30 - 11.00

Section on Reference Work

Truly global!

More than 60 high quality papers responded to our Call for Papers this year which shows that Reference in a digital world is a hot topic these days. Join us and listen to five different presentations discussing various aspects of the fascinating globalisation that reference librarians are facing today!

Speakers are: Carolyn McSwiney (Australia); Franceen Gaudet & Nicholas Savard (Canada); Ruth Kondrup (Denmark); Mody Sow (Senegal); and Jolanta Wrobel (Poland), preceded by an introduction on the theme of globalisation and cooperation in reference by Diane Kresh (USA).

Wednesday 21 August 08.30 - 11.00

Section on Reference Work: Workshop

Starting a Virtual Service in Your Library

This information-packed workshop covers the practical knowledge you need to start a live, interactive, reference service for your remote users; new skills required for working in the virtual environment; demonstrations of existing library virtual reference services; and much more!

Facilitator: Anne G. Lipow
(Library Solutions
Institute, Berkeley,
California).



Virtual reference service
representatives: Susan McGlamery (USA);
Christine Glaeser (University of
Oldenburg, Germany); Diane Kresh (Library
of Congress, USA) and Chip Nilges (OCLC,
USA).

Thursday 22 August 09.00 - 16.00

Section on Information Technology:
Workshop

Technologies for extending the reach of library solutions

The workshop 'Metadata: Foundations and Future' is both an introduction to and an update of the Dublin Core metadata scheme.

In 'Reaching the unreached' S. Arunachalam discusses how we can use ICT to bring services to the rural poor. Other papers address technology choices for preservation for the future (S. A. Solbakk) and the application of XML-based technologies (J. de Carvalho and M. I. Cordeiro). 'Mobile access to libraries' by M. Negishi presents the application of i-mode technology.

Thursday, 22 August 08.30 - 12.00



Dr Mats Lindquist
Chair of Section
on IT

Statistics with Library Theory and Research: Workshop

Northumbria Lite: Measuring Impact and Outcomes

This will be a challenging day to examine the vital question of what impact our services make on the people and organisations we serve, and how we can prove that impact by our measures of performance. As we know there are lies, damn lies and statistics, and the day will seek to explore how we can use statistics to good advantage. Speakers will be drawn from 16 countries and will cover special information services, academic and special libraries.

The Keynote speaker is Roswitha Poll, Chief Librarian of the University and Regional Library, Münster, Germany.



Roswitha Poll

Thursday 22 August 08.30 - 16.00

Round Table for the Management of Library Associations

Realising visions for the future: a radical change for library and information associations

Not afraid to think radically or to have a different vision? Struggling with old images and recruitment? Hoping for a new generation of bright professionals? Then this is your session!

Prof Birgitta Olander, specialist in recruitment research from Lund University, Sweden, and others from The Netherlands, Germany,



Birgitta Olander

Australia and Uganda will tell you about library vision and practice in order to become an attractive profession and a strong, rejuvenated association. Come and join us!

Monday 19 August 14.45 - 17.15

RTMLA joint with Asia and Oceania: Workshop

Library Associations in Developing Countries

What are we doing in our Library Associations?

What is most important?

Who decides? There are many ways of organising a Library Association. Do you need examples of different ways of prioritising and structuring Library Associations? Do you want to know how it works in other countries? In our workshop you will have examples from Russia, India, Singapore and Kazakhstan. There will be plenty of time for discussion. New Ideas will put New Life into your Library Association. Get them in our workshop!



Boris Marshak



Vladimir Zaitsev



Dr C.R. Karisiddappa, Chair of the Indian LA

Thursday 22 August 08.30 - 12.00

Section on Education and Training

Think Local, Act Global: enhancing competencies for a diverse world

Papers on issues relating to diversity of graduates, clients, learning styles, ethnicity and delivery of education and training will be presented by Christopher Brown-Syed and Denice Atkins, Helene Williams, Dr Martha Smith, Alan Brine, John Feather and Lesley S. J. Farmer. The Section will also present a half day off-site workshop on Quality Assurance in Library Education. Join us.



Alan Brine



John Feather

Monday 19 August 12.00 - 14.30

Continuing Professional Education

Successful models and programme evaluations

Continuing professional development is a complex area but one which is becoming no longer optional for library professionals. This programme is aimed at developing a wider understanding of the different ways professional development is being addressed. There will be three papers given by: Marion Huckle, Chartered Institute of Library and Information Professionals, UK (CILIP); Jennefer Nicholson, Executive Director, Library and Information Association, Australia; and Gwenda Thomas, Executive Director, Library and Information Association of South Africa. This will be followed by a discussion panel.



Gwenda Thomas



Marion Huckle

Tuesday 20 August 11.00 - 13.30

Library Theory and Research: Workshop

Political perceptions of the public library

We might think public libraries are important, but do our policy makers? Professor Bob Usherwood of Sheffield University and well-known as a researcher in the public libraries field, is leading the Section's international research project on this question.



Bob Usherwood

Wednesday 21 August 13.00 - 17.00

Conference Programme continued

Round Table on Library History

Libraries in times of adversity...

The importance of libraries to progress and emancipation is never clearer than in times of adversity. This session examines libraries historically in the context of economic hardship, political and cultural marginalisation and the struggle for community independence and identity. Charley Seavey examines libraries in 1930s America, while Chris Baggs and John Crawford trace the history of Welsh miners' libraries and community libraries in Scotland.



Charley Seavey

Tuesday 20 August 11.00 - 13.30

Study Trip to Leadhills and Wanlockhead:

In the hills north of Dumfries, the historic eighteenth-century lead miners' subscription libraries of Leadhills and Wanlockhead provide an intriguing glimpse into the past of two vigorously independent communities striving to provide themselves with education and enlightenment.

Thursday 22 August

Reserve places at the Library Visits Desk, SECC, from 14.00 Friday 16 August.

Round Table on LIS Journals

Do we read LIS journals?

Philip J Calvert and Professor G E Gorman, of Victoria University of Wellington, New Zealand, will speak on 'International Quality Criteria for LIS Journals'. Kathlyn Turner, University of Otago, New Zealand, will ask, 'Do Information Professionals Read Research Published in LIS Journals?'. Linda Ashcroft, Liverpool John Moores University, UK, will investigate 'The Role of LIS Journals in Fostering Social Inclusion' and Susan Weaver, Kent State University, USA, will cover 'Journal Reading Habits and Subsequent Information Use by US Academic and Public Librarians'.

Tuesday 20 August 13.30 - 16.00

Section on Reading

Reading and New Book Policy

This session will consider Reading and New Book Policy in various countries – mostly in Africa and Europe.

The reading policy of a country says a lot about its democratic aims: there are countries which have chosen to work with a special reading and new book policy – others do not. Some countries consider intervention from governments into peoples' reading habits as an infringement of their privacy. Libraries always have an important role to play in reading habits – despite governmental policy.



John Y. Cole,
Center for the
Book, Library of
Congress

Our session will offer experiences and ideas from countries such as France, Senegal, Sweden and the UK.

Sunday 18 August 10.00 - 12.30

Africa Section

Delivering Information to the community in the new millennium

Years of warfare, poverty and illiteracy have created an 'information-starved society' in Africa. The problem presents enormous challenges to librarians on the continent. The lead paper, 'Difficulties faced by librarians in Africa: a comparative analysis' by Anna-Marie Arnold (Pretoria, South Africa), is an excellent analysis of the problem. Come and help us look for solutions!

Tuesday 20 August 11.15 - 13.45

Asia & Oceania: Workshop

The Application of Metadata in Library and Information Services

This workshop is intended particularly for librarians planning to introduce metadata into their cataloguing environment. It will focus on a range of metadata standards and it will examine metadata used for resource discovery and preservation. Using examples taken from library sites, the participants will be able to examine how to ensure that appropriate metadata standards are matched to different information management contexts. The workshop will be hosted by Dr Dan Dorner, Senior Lecturer, Victoria University of Wellington and Steve Knight, Business Development Analyst, National Library of New Zealand.

Thursday 22 August 12.15 - 15.45

Asia and Oceania

Information Literacy: Building Skills for Lifelong Learning.

A chance to hear of developments in three quite different countries – Sri Lanka, China and Thailand. Are their approaches unique? Is there something that information professionals in other countries can learn? What do others see as the principal problems in providing appropriate information literacy training for individuals at various levels? Come and listen, discuss and network with colleagues from Asia and Oceania, and from other regions as well!

Monday 19 August 14.45 - 17.15

All programmes are subject to change and cancellation without notice.

Not only... But also

We simply have insufficient space to describe the countless meetings and discussion group happenings during the IFLA 2002 Week. Informal discussion groups, for example, on Marketing library services to academic communities; Social responsibilities; Knowledge Management; Performance measurement in public libraries; the Metadata knowledge café; and Law libraries, amongst others.

Major meetings not described in detail include those of the special Carnegie programme within the Library Buildings and Equipment Section; Legal challenges in repatriating library materials (Copyright Committee); Women, democracy and participation in the information society (Women's Issues Round Table); Map libraries: current issues (Geography and Map Libraries Section); National preservation initiatives

(Preservation and Conservation Section); Developing librarians as teachers (User Education Round Table); Digitisation of audiovisual and multimedia materials (Audiovisual and Multimedia Section); Connecting art libraries: partnerships and projects (Art Libraries Section); Legal deposit and copyright laws: how they meet the National Libraries mission (National Libraries Section); Impact of the supra-national and local governments on information policy and handling (Government Information and Official Publications Section); Reading promotion: practical approaches (Reading Section); Protecting cultural heritage from armed conflicts and natural disasters (Preservation and Conservation Core Programme) – and many more.

Visit www.ifla.org and click the IFLA 2002 Glasgow icon for a full programme listing.

Model Children's Library takes shape

With the sponsorship of Demco Interiors Worldwide and Peters Library Services a 120 sq.m corner of the IFLA 2002 Exhibition hall is being converted into the ideal children's library – complete with child group visits from Glasgow schools and storytelling sessions (and other events) from the four United Kingdom home nations, England, Northern Ireland, Scotland and Wales.



National excellence

Continued from page 3

Special emphasis is given to acquiring material relating directly to Scotland or to Scots overseas; this makes the NLS the most important centre for research in all aspects of Scottish life and culture.

Today the NLS has over 290 staff and occupies four buildings in Edinburgh. It is funded by the Scottish Parliament and is governed by a Board of Trustees.

The National Library of Scotland welcomes visitors to IFLA 2002 at stand Y16. Further information is available at www.nls.uk, or by emailing enquiries@nls.uk

National Library of Wales

The National Library of Wales (Llyfrgell Genedlaethol Cymru) in Aberystwyth, founded in 1907, is facing an enterprising new period in its history with the development of an exciting £5.3m project, entitled The Visitor Experience, financed by the Heritage

Lottery Fund, the Welsh Assembly and the National Library's own funds. The aim of The Visitor Experience is to welcome the people of Wales and beyond to visit the imposing Library building set on the hill above the town of Aberystwyth. The project will enhance existing services for the benefit of all readers, staff and visitors, and new facilities opening later this year include a new restaurant, shop and multi-purpose education area and, following soon after, a purpose-built auditorium, exhibition area and conference centre. A new ground floor entrance to the Library will provide improved access, especially for the disabled.

Andrew Green, National Librarian of Wales, said: "By the time of completion of the Visitor Experience in early 2004, The National Library of Wales will have transformed the way it is able to present its rich collections and services

to the public. It will allow many more visitors to appreciate the past and contemporary cultures of Wales, and at the same time delight the senses and stimulate the mind".

A treasure house of international status, with a staff of 260 and holding Legal Deposit status, The National Library of Wales is recognised as the leading research centre for Welsh and Celtic studies, and all material pertaining to Wales. It is poised to enter a new chapter in its illustrious history, and a warm welcome awaits all delegates to IFLA 2002 who are able to visit the Library at Aberystwyth.

Further information is available at www.llgc.org.uk, or by emailing holi@llgc.org.uk



News from IFLA HQ

The HQ Booth

IFLA Staff and IFLA Officers will be available to provide a wide range of information on site at IFLA 2002. The schedule of when officers will be present at the booth will be published in **IFLA Express** throughout the conference week. IFLA's President, Christine Deschamps, the Secretary General, Ross Shimmon and the Coordinator of Professional Activities, Sjoerd



IFLA HQ staff

Koopman will also take turns staffing the booth and are ready and willing to answer questions.

IFLA merchandise will also be on sale at the booth including the Glasgow version of the popular IFLA 'World Tour' T-shirt, a tradition that started at IFLA Jerusalem. Treat yourself and have a reminder of your IFLA Conference experience!

This year there will also be special items celebrating the 75th anniversary of IFLA.

Prize draw!

Be sure to visit the booth and drop your business card in the box. At the end of the conference there will be a prize draw and the winner will receive free registration for the 2003 Conference in Berlin.

Start IFLA 2002 at a run – literally!

After advertising a false start (if you'll pardon the pun) by giving publicity to the (now postponed) Glasgow-based Great Scottish Run – local Athletic Club librarian member, Dawn Vallance has rallied her troops to organise our very own IFLA 5K in aid of IFLA's charity – Books for All, a UNESCO supported venture to supply schools in developing countries with desperately needed materials.

Open to 175 runners – with reserved places for 100 IFLA delegates – this Sunday morning 'stroll' for serious and not so serious runners and walkers will

take place at **11.00 on Sunday 18 August**. The Course will be around the traffic free paths of lovely Bellahouston Park – just a short coach journey from the SECC.

A complimentary coach will take both runners and supporters, race entry will be free – and changing facilities, water, first aid and finishing medals organised by Course Marshalls from the Club.

Register your interest (as either a runner or supporter requiring a coach seat) by email to
Dawn.Vallance@east-ayrshire.gov.uk

Walk Literary Glasgow

Another complimentary opportunity exclusive to IFLA participants. The Scottish Tourist Guides Association have devised a 90 minute Glasgow literary and library walk – to include the George Square statues, Stirling's Library, the Gallery of Modern Art, the charming Royal Faculty of Procurator's building and, of course, the Mitchell Library.

Walks will depart from the central Glasgow Tourist Bureau on **Sunday, Tuesday and Wednesday**. Further details will be in the 2002 Conference Programme.



City Chambers in George Square



The Mitchell Library

Crafty deal for antique lovers

If you are interested in Arts and Crafts, Art Nouveau and nineteenth and twentieth century paintings and drawings, or perhaps treating yourself to some early pieces of Tartanware for under GBP20, your visit to Glasgow for IFLA 2002 has an additional treat in store.

The Antiques for Everyone: Scotland show starts at the SECC on Friday 23 August and we have negotiated a discounted entry fee of GBP 4 for IFLA 2002 badged participants for that day.

For more information on Antiques for Everyone: Scotland, call +44 (0)121 767 2407.

New travel routes to Scotland

Good news for Northern and Central European delegates – Ryanair budget airline (www.ryanair.com) has launched a new direct service from Oslo Sandefjord Torp to Glasgow Prestwick – conveniently placed on the coast with its own airport terminal to Glasgow Central station rail link. Prices start at GBP 59 – as opposed to standard services costing GBP 240. IFLA Scotland really is affordable!

And, for motorists, a new ferry service is operating from Zeebrugge to Edinburgh Rosyth. The nightly service is offered by Superfast Ferries (www.superfast.com)

the conference is supported by



UK IFLA 2002 National Organising Committee
c/o CLIP, the Institute of Library and Information Professionals
7 Ridgmount Street, London WC1E 7AE, United Kingdom
Tel: +44 (0)20 7255 0543 Fax: +44 (0)20 7255 0541
E-mail: ifla@clipip.org.uk Website: www.clipip.org.uk