



Hear The Honourable James K. Bartelman in Plenary



The Honourable James K. Bartelman

**Today, August 13, 2008 at 12.45 pm
Room 2000bc**

The Honourable James K. Bartelman concluded his term as the 27th Lieutenant Governor of Ontario on September 5, 2007. During his time in office, he pursued three priorities: eliminating the stigma of mental illness, supporting anti-racism initiatives and encouraging Aboriginal young people.

As Lieutenant Governor, Mr. Bartelman implemented four aboriginal literacy programs including *The Club Amick Reading Program* for 5,000 native children and 36 summer reading camps for 2,500 children in Ontario's north. The programs are continuing for five years.

Preceding his appointment as Ontario's Vice-Regal Representative, Mr. Bartelman served 35 years in Canada's Foreign Service as Ambassador to Cuba, Israel, NATO and the European Union and High Commissioner to South Africa and Australia, and was Foreign and Defence Policy Advisor to the Prime Minister.

He holds ten honorary degrees and is the recipient of a number of honours and awards, including the National Aboriginal Achievement Award 1999, the Phi Delta Kappa Educator of the Year Award 2004 and the Arthur Kroeger College Award in Ethics in Public Affairs 2007.

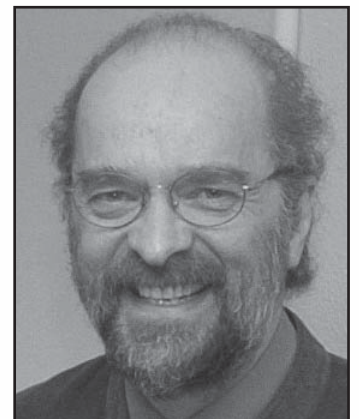
Mr. Bartelman is the author of four best-selling books and donates all book royalties to the causes he promoted as Lieutenant Governor. He is currently Chancellor of The Ontario College of Art and Design, a member of the Blue Ribbon Panel on the future of Medical Education in Canada, a visiting fellow to Laurentian University's Aboriginal Studies Program and honorary patron to a number of organizations and causes.

He was born in Orillia, Ontario and grew up in Port Carling. Mr. Bartelman is a member of the Mnjikaning First Nation. He is married to Marie-Jeanne Rosillon and they enjoy their three children, Anne-Pascale, Laurent and Alain.

Claude Bonnelly Winner of CARL award of merit

Mr. Claude Bonnelly, former University Librarian at Université Laval and President of the National Committee of the 2008 IFLA Conference, was named recipient of the **Canadian Association of Research Libraries Award of Merit**.

Mr Bonnelly received this award for his exceptional career and his leadership in Canadian librarianship. The special reception was held during the 2008 IFLA General Conference in Quebec City.



Still More From Our Roving Reporters

Hervé Fischer

Is the kiss between the digital world and the print world a mortal one or a kiss of love? This is the kind of question libraries must ask themselves, said Hervé Fischer in his speech to the plenary session Monday afternoon.

Fischer, an artist and philosopher who teaches at the Université du Québec à Montréal, said while the digital world represents myriad forms of progress, we must not design a luxury system useful only to the roughly 15 percent of the world's population that is online, nor neglect the many essential 'traditional' activities associated with libraries, archives, and educational institutions. Digitization is revolutionary for enhancing access, he said, but untrustworthy when it comes to preservation. Fischer does not believe conservation of digital databanks can be guaranteed, except perhaps for those held by the police and banks.

Noting that rich societies continue to invest in the symbolic architecture of the monumental library and deriding the notion that people no longer read books, he defended the many uses of libraries, from collection and conservation to teaching and providing public meeting places. Ultimately, Fischer said, although he likes both worlds, he prefers the dust of library stacks to digital dust.

Observations on Copyright and Legal Matters and FAIFE

"Access to information is a fundamental societal issue that all librarians should be aware of" acknowledged attendee **Olivier Charbonneau**, and blogger at culturelibre.ca. Indeed, interest in this topic was palpable yesterday, Monday August 11, as four speakers engaged a filled to capacity room at the CLM and FAIFE joint session entitled "Barriers of access to government information."

Chabriol Colebatch began by illustrating how Crown Copyright goes against the values of democracy. "Governments do not need an incentive to produce copyright works and their business is not to produce income from copyright materials. When copyright is inserted into this context, it becomes an obstacle to the sharing of government materials and, in some cases, a tool for censorship." However, a comment during the question period maintained that the reason governments retain Crown Copyright is precisely to protect the revenues it generates.

Harald von Hielmcrone gave a fascinating talk on Denmark's effort to harvest and archive the Danish part of the Internet and report it to the legal deposit system of the Royal Library. Concerns about copyright and personal data were raised with regards to this harvesting, but legal authorization has been provided by Denmark in order to override these issues. However, due to sensitive personal data in this Internet archive, only academics can access it for research purposes. This point raised questions and some surprise in the audience. Von Hielmcrone conceded that "[it] is most

unsatisfactory that an important part of the cultural heritage like the Internet archive should be barred from public access," and that legal deposit institutions were working to remedy this problem.

The last two presentations covered barriers to access to information in Uganda, South Africa, and the United States. These included poor records management and overriding legislation such as national security or copyright laws.

Of note, FAIFE is set to publish a *Transparency, Good Governance and Freedom from Corruption Manifesto* that should help librarians develop policies and talking points for lobbying efforts on access to information issues.

Overdue Productions presents . . . Hollywood Librarian

(My subtitle: The Show or how do we show ourselves and how do others perceive us.)

Claudia Lux in introducing this film and its writer and director, **Ann Seidl**, stressed the importance of the image librarians portray of themselves. We need to surprise people with a different image of ourselves. "It is very important to change the traditional picture".

An articulate Ann Seidl let us know she was very proud that there was such a large group present to view her film. "The film is a look at librarians through films. It is my love letter to my profession."

Personally I loved the film and would see it again. In fact I will probably buy the DVD when it comes out in November. It used lots of great film clips from Hollywood movies over the years. Ms. Seidl was able to use these under the "Fair Use" clause of the Copyright Act at no cost. The film excerpts make you want to see more of movies like *The Desk* (1958), starring Katherine Hepburn as the librarian.

One of the questions after the show was about the music, that's how great it was. It was commissioned for the film and composed by David J. Murphy and Nestor Torres.

An order form for the DVD will be available soon on the film's website at: www.hollywoodlibrarian.com

Guy Bordeleau, Quebec, who really enjoyed the film, hopes that it will have a wide public distribution and that those who determine government funding for libraries get to see it. It is very much a hot topic here. A small municipality in rural Quebec is trying to set up a library and has had to raise 90 percent of the funding on its own . . . (need I say more).

One last quote from Ms. Seidl: "The better we do our jobs the more invisible we are." Let's change that!

Dawn Chipps

Indigenous Knowledge

The final meeting of the Presidential Commission on Indigenous Knowledge on Monday afternoon endorsed creating a Special Interest Group (SIG) on indigenous knowledge. The meeting also gave the proposed SIG a lot of work to do.

The participants, including a half-dozen indigenous people, reviewed the IFLA Statement on Indigenous Traditional Knowledge and debated forming the SIG. These discussions were lively and intimate and raised many issues, such as the need to involve indigenous peoples and their elders, the need to protect intellectual property, and the need to clarify the IFLA Statement. The meeting also collected enough signatures on a petition to propose creating the SIG.

The meeting was chaired by **Loriene Roy** of the University of Texas, herself a Native American. She acknowledged the work of former IFLA President **Alex Byrne**, who was unable to attend.

Communication: Challenges and Opportunities in Parliamentary Libraries

Communication is the key. No one knows this better than librarians – and librarians know all too well the challenges faced when language barriers, literacy issues and cultural differences intersect with research challenges. Communication was the theme of Tuesday morning's session on **Library and Research Services to Parliaments**. Speakers from the Legislative Library of Nunavut, the Parliamentary Library of Uganda and the Parliamentary Library of Australia engaged the audience in a fascinating discussion of communication issues, particularly those related to language and technology.

Those of us who work in multilingual environments can relate to the challenges described by **Yvonne Earle** from the Nunavut Legislative Library, where staff work with at least four different languages on a daily basis. Communicating effectively with users is a challenge in itself, and is only compounded by the quandary of finding appropriate resources in the language of choice. But when an audience member rose to comment that the Indian Parliament works with 22 languages, it made some of our own linguistic challenges pale in comparison. Technology offers its own communication challenges and opportunities. **Simon Joseph Engitu** from the Parliamentary Library of Uganda highlighted the difficulties faced by a clientele not necessarily conversant in information technology and computer usage. Library staff in Uganda have been ingenious in their efforts to reach their users, and have found mobile phones an effective way to keep their clients in the library loop. Meanwhile, in Australia, Parliamentary Library staff are constantly experimenting with wikis, blogs, Facebook and new websites to reach

their pressed-for-time and technologically savvy clientele. Indeed, Australian Parliamentary Librarian **Roxanne Missingham** incited a lively discussion on the subject of new technologies and the use of Web 2.0 in library environments across the globe.

In Conversation

I meet **Hitomi Takeuchi** of the National Diet Library (Diet meaning Congress, not food or lack thereof), Tokyo just after the Women, Information and Libraries Discussion Group meeting. She was very energized by the session. What she liked was not just the interesting subjects discussed and the advice on mentoring and multi-cultural leadership, but the format, which was less formal in that participants were divided up into small groups of eight or ten to really address each topic in turn and discuss it.

Mark Palfreeman, of Emerald Group Publishing, offered me a glass of champagne and informative conversation as I passed by the group's booth on Monday afternoon. They were celebrating their new affiliation with Elsevier, whereby they will be moving into a line of books. Look for a soon to be published title: *The Long Work Hours Culture: Causes, Consequences and Choices*. It will be out later this month and I think it is a very timely subject. I'd like a copy . . . A synopsis is available at their booth as well as an interesting group of people to familiarize you with the Emerald journals and forthcoming books.

Dawn Chipps

IFLA Cocktail Reception and Fun Night

Last night : IFLA Cocktail Reception and Fun Night....

The international debut of the song «That All May Read» by renowned Canadian east coast musician Terry Kelly. The unique multi-media DVD containing the song, a documentary, and other resources about reading and literacy will be available for sale at the Canadian Library Association table in the exhibit while quantities last.

The performance was generously sponsored by:
 The Canadian Library Association
 Ryerson University
 HumanWare
 Madeleine Lefebvre
 Ontario College and University Library Association
 T.K. Productions Ltd.

Re-thinking Access: IFLA Satellite Conference

The IFLA Satellite Conference on 'Re-thinking Access to Information: Evolving perspectives on Information Content and Delivery' was held at Boston Public Library from 5-7 August 2007. The event was jointly organized by the IFLA Sections on Document Delivery and Resource Sharing, Acquisition and Collection Development, and Reference and Information Services.

The conference started with a stimulating keynote address by **Lorcan Dempsey**, Vice President and Chief Strategist of OCLC. The session included detailed accounts of innovative resource sharing activities in Denmark, Montana and Southern Australia. **Anne Beaubien**, Director of Michigan University Library, talked about the Rethinking Resource Sharing Initiative to award prizes to libraries with creative ways of delivering resource sharing activities.

Topics discussed on the second day included the challenges of digital rights management, open access and delivering content seamlessly to researchers.

An Expression of Gratitude

I would like to express my gratitude to the John Campbell Trust, who supported my trip to IFLA-74 by providing a travel grant.

Anne Ponomareva
London Metropolitan University student, UK
[Registration no. 850]

Many and varied themes emerged during the final session, including designing participatory systems for libraries, providing reference services to savvy Internet users and how libraries might be more open to new technologies and change. The conference ended with an address on next-generation library technologies by **Steven Abrams**, Vice President of Sirsi/Dynix.

There were 113 delegates, including some from Australia, Cote d'Ivoire, India and Nepal. Thanks go to all the speakers and to the staff of Boston Public Library for their hospitality and provision of such an imposing venue.

Rose Goodier, Secretary, Document Delivery and Resource Sharing Section.

Agricultural Libraries Discussion Group invites you to Wednesday Program

It is said that everything else can wait, but not agriculture. The Agricultural Libraries Discussion Group cordially invites you to attend our program on "**Trends in Agricultural Information Transfer Systems Worldwide.**" Dr. Jacinta Were, Dr. Deva E. Reddy, and the President of the International Association of Agricultural Information Specialists (IAALD), Dr. Peter Ballantyne, will explore this theme and its implications in developed and developing countries. We hope to see you on **Wednesday 13 August 10:45 – 12:45 in Room 205 abc.**

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Libraries at the Heart of the Society of Information and Knowledge

Dears Colleagues,

A lot of the presentations you made here at the WLIC in Quebec are "libraries success stories".

IFLA have developed a tool "Libraries Success Stories Database" in order to bring the libraries on the agenda of the politicians and to give examples of what we do for the society.

If your presentation or your poster is in relation with:

- 1) Access to information and knowledge (website, Web 2.0 applications, electronic documents (native or digitized)
- 2) Capacity building (training of the users and of the librarians, literacy actions)
- 3) Cultural and linguistic diversity (libraries for multicultural users, multilingual libraries including indigenous language), local contents (indigenous knowledge, cultural heritage and preservation of cultural heritage including preservation of digital native documents)

You can easily put your story in the IFLA database in English, in french, in German or Spanish.

Go to the IFLANET, click on 'Libraries Success Stories' on the home page, then on the database <http://www.ifla.org/success-stories/>. Create your folder and follow the instructions.

The Libraries Success Stories have high visibility with the link from the UNESCO Website on the UNESCO WSIS actions directory http://portal.unesco.org/ci/en/ev.php-URL_ID=15868&URL_DO=DO_TOPIC&URL_SECTION=201.html

If you have problems, you can send me an email: Danielle.Mincio@bcu.unil.ch

Danielle Mincio,
member of President's Information Society Working Group
11 August 2008

Motions for Council

Delegates are reminded that the deadline for submitting motions and resolutions to the Secretary General is today, Wednesday 13 August, 12.00. (IFLA Secretariat, room 303a, Quebec City Convention Centre).

Jay Jordan IFLA/OCLC Early Career Development Fellowship

During the IFLA Press Conference on 11 August OCLC and the American Theological Library Association named librarians chosen to participate in the Jay Jordan IFLA/OCLC Early Career Development Fellowship Program for 2009.

The Jay Jordan IFLA/OCLC Early Career Development Fellowship Program supports library and information science professionals from countries with developing economies. The program provides advanced continuing education and exposure to a broad range of issues in information technologies, library operations and global cooperative librarianship. Since its inception in 2001, the program has welcomed 44 librarians and information science professionals from 28 countries.

The 2009 Jordan IFLA/OCLC Fellows are:

Mr. John Kiyaga

Library Assistant, Uganda Christian University, Mukono, Uganda

Miss Ani Minasyan

Circulation/Reference Librarian, American University of Armenia, Yerevan, Republic of Armenia

Mr. Caleb Ouma

Librarian, Nation Media Group, Nairobi, Kenya

Miss Saima Qutab

Librarian, Directorate General Mines & Minerals, Lahore, Pakistan

Mr. Raymond Sikanyika

Senior Library Assistant, Copperbelt University, Kitwe, Zambia

Ms. Vesna Vuksan

Head, Library Development, Belgrade City Library, Belgrade, Serbia

During the five-week program, which will run from April 26 through May 31, 2009, the Fellows will participate in discussions with library and information science leaders, library visits and mentoring programs. Four weeks will be based at OCLC headquarters in Dublin, Ohio, USA, and one week will be based at OCLC in Leiden, Netherlands. Topics and issues explored include information technologies and their impact on libraries, library operations and management, and global cooperative librarianship.

Application information for the 2010 Fellowship Program is available on the OCLC Web site www.oclc.org/community/careerdevelopment/fellows/.

Wednesday, August 13

Please join us at the Library and Archives Canada kiosk, where we will be giving short presentations on some of our exciting initiatives!

On Wednesday, August 13, at 10:30 a.m., we will be featuring an update on Canadiana.org, part of the Canadian Digital Information Strategy. The goal of Canadiana.org, a national multi-type alliance, is to facilitate the digitization and preservation of and access to our collections for all Canadians!

Come and join us!



Bibliothèque et Archives Canada **Library and Archives Canada**



6th IFLA International Marketing Award

The IFLA Section on Management and Marketing in collaboration with Emerald has announced the winners of the 6th IFLA International Marketing Award for 2008. This award salutes organizations that have implemented creative and results-oriented marketing projects or campaigns.

First place was awarded to Ros Dorsman of **Central West Libraries, Australia**. The library developed an online classroom partnership: online homework help for school students. The slogan for the winning campaign was "Have you done your homework?" The first-place winner received airfare, lodging, and registration for the 2008 IFLA conference, and a cash award of USD 1,000 to further the marketing efforts of the library.

Second place was awarded to Shelley Civkin, **Richmond Public Library, Canada** for the Ralphy card Campaign. The winning slogan was "Go Anywhere, Learn Anything; Read Every Day®".

Third place was awarded to Grant Kaiser, **Calgary Public Library, Canada**. The winning slogan was "The Neatest People Have a Library Card".



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- PressDisplay—in partnership with NewspaperDirect, offers the most convenient, complete and cost-effective way to read your favorite newspapers on one site

IFLA/FAIFE World Report 2007

Volume 7 of the IFLA/FAIFE World Report Series – *Access to libraries and information: Towards a fairer world* – provides a world perspective on several issues regarding freedom of expression and freedom of access to information.

The IFLA/FAIFE World Report Series is unique. It is the only source that provides an overview of how libraries around the world are tackling barriers to freedom of access to information and freedom of expression. Its systematic data collection process expands upon previous reports and enables comparison over time. The 2007 edition contains 116 country reports, based on questionnaires and additional research carried out by the Department of Information Science at the University of Pretoria, which provide current details on library statistics; Internet access in libraries and the digital divide; filtering and blocking of online information; user privacy and anti-terror legislation; violations of intellectual freedom; access to HIV/AIDS information; women and freedom of access to information; library codes of ethics, the IFLA Internet Manifesto and the Glasgow Declaration.

The 2007 World Report shows that the digital divide is still a serious reality that needs to be tackled by library communities worldwide in the years to come. Significant inequalities in Internet access exist across the international library community, which are often exacerbated by the increasing use of filtering software to protect children and safeguard public morality and religious values. The 2007 World Report shows that in many of IFLA's member countries, intellectual freedom is still very much under pressure, leaving library users unable to fully express their rights to freedom of access to information.

The IFLA World Report Series is developed thanks to assistance provided by the Swedish International Development Co-operation Agency (Sida)

Theo JD Bothma (Ed). **Access to libraries and information: Towards a fairer world. IFLA/FAIFE World Report 2007- World Report Series VII** is available in PDF format for free on IFLANET website at http://www.ifla.org/faife/report/world_report_2007.htm

To order a hard copy of the IFLA/FAIFE World Report 2007, please contact: publications@ifla.org. Hard copy price (incl. handling and postage): EUR 30.00 for non-IFLA members; EUR 25.00 special price for IFLA members.

Ulverscroft Foundation 2008 Awards

The Ulverscroft Foundation and the IFLA Libraries for the Blind Section are pleased to announce the outcome of their 2008 Awards Programme. The Foundation and IFLA LBS have cooperated since 2003 in making a series of annual individual and organisational awards to promote the enhancement of library services for visually impaired people worldwide.

The 2008 grantees are:

Individual Awards:

Helene Kudzia, Mediathèque de l'Association Valentin Haüy [AVH], Paris.

Mrs. Kudzia will spend 20 days at the Library of the Deutsche Blindenstudienanstalt, Marburg, Germany.

Hosein Rohani Sadr, National Library and Archives of Iran.

Mr. Sadr will study DAISY technology at the Swedish Library of Talking Books and Braille [tpb].

Organisational Awards:

Integrated Documentation System of the Cuyo National University, Mendoza, Argentina [SID;UNCYO].

They will receive GBP 6,250 for the updating and enhancement of their Services for Visually Impaired Persons.

Centro para la Integracion y el Desarrollo del Invidente, Lima, Peru [CIDESI].

They will receive GBP 10,000 for their Assistive Bibliography: Document Accessibility for Blind Students project.

This year the Ulverscroft Foundation has committed GBP 24,750 to the 2008 awards. The IFLA LBS would like to thank them for their continued support in helping to realize the shared objective of enhancing access to library and information services for visually impaired people worldwide, which is not a peripheral issue but a fundamental part of the universal ethic of librarians.

Good Press Coverage

The conference is receiving good coverage in the local press and media, with thirteen items of television news, fourteen press reports and two Internet reports being published so far on 10th, 11th and 12th of August, and more to come.



Volunteers Needed for "How Do You Say Reference" Project

The Reference & Information Services Section has received funding from IFLA to develop a website, "How do you Say Reference?" featuring profiles of reference and information service in countries throughout the world. The goals of the project are 1) to honor and celebrate the lives of reference and information services' librarians and 2) to increase both knowledge and appreciation of reference services worldwide. The "How do you Say Reference?" project will collect the stories of everyday reference and information services "life" in diverse academic, public, and special libraries throughout the world. These stories will serve to increase both knowledge and appreciation of these services.

Volunteers are sought to interview public, academic, and special librarians in their countries about reference and information services. Volunteers will be given a simple guide to help them conduct "How do you Say Reference" interviews, from start to finish and an interview checklist. A small stipend will be provided to librarians who participate in the interviewing process to compensate for any incidental expenses related to the project. For more information on the project and to serve as a country coordinator/interviewer, please contact the Co-Principal Investigators: Martin Kesselman, at martyk@rci.rutgers.edu or Sarah Watstein, at watstein@library.ucla.edu.

Québec reliée comme jamais

Got half an hour? No? Make one!

There is a magnificent exhibition of artistically bound books in the library of the National Assembly of Québec. Bonuses: a display of some of the oldest books in the library's collection, a colourful stained glass window and the elegant library itself. It's close (it's the building just across the street from the main entrance of the Congress Centre, but the entrance is on the far side). It's free. Open Monday-Friday from 8:30 to 16:30.

Some Québécois expressions...

Être dans les patates

To be in the potatoes.

To be mistaken.

And the Winner is...

Wednesday afternoon's event to honour the winner of the Access to Learning Award promises to be an inspiration. The Award, given by the Bill and Melinda Gates Foundation, recognizes public libraries and similar institutions outside the USA for innovative efforts to connect people to information through free access to the Internet and other resources. Last year's winner was an innovative project reaching out to indigenous communities in Northern Australia. Previous recipients include projects providing internet access to communities in Nepal, Bangladesh, China, South Africa and other countries and communities. The 2008 Award will be presented by William H. Gates Sr., father of Microsoft's famous founder, and co-chair of the Bill and Melinda Gates Foundation.

Delegates are invited to attend the Award presentation on Wednesday August 13 at 4pm in room 206ab.

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A Proud Moment !

Lise Bissonnette, CEO of Bibliothèque et Archives nationales du Québec, and Ian E. Wilson, Librarian and Archivist of Canada, proudly leaf through a new publication which was launched on Monday, August 11, 2008 at the Conference of the International Federation of Library Associations and Institutions (IFLA) presently being held in Quebec City.

The book, entitled, *Reaching Out: Innovations in Canadian Libraries*, is a joint project between the two institutions and features stories about 40 libraries from across the country.

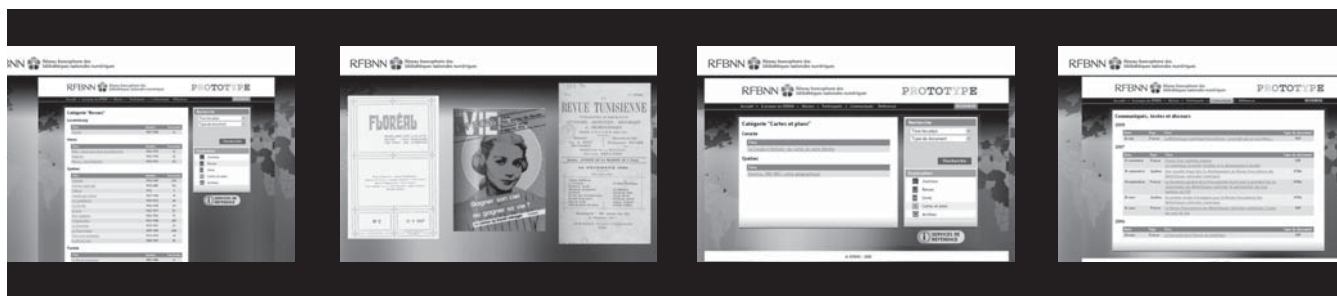


In IFLA Express tomorrow:

don't miss our report on the Internet portal of the National Network of Francophone Digital Libraries (Réseau francophone des bibliothèques nationales numériques, RFBNN) that was launched here yesterday.

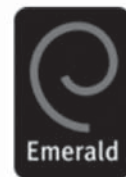


From left to right, **Bruno Racine**, president, Bibliothèque nationale de France; **Pietro Sicuro**, director, Institut de la Francophonie numérique of the Organisation internationale de la Francophonie; **Ian E. Wilson**, Librarian and Archivist of Canada, Library and Archives Canada and **Lise Bissonnette**, chairman and chief executive officer, Bibliothèque et Archives nationales du Québec.



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